# U.S. ROADSIDE ASSISTANCE FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

# **CANADA ROADSIDE ASSISTANCE**

NAME

## VIN

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call

**1-800-241-3673** (United States) **1-800-665-2006** (Canada)

# **ROADSIDE ASSISTANCE**

# **FLAT TIRES**

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will service your tire needs.

## **DEAD BATTERIES**

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the iump-start it needs.

## **LOCK OUTS**

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

## **TOWING**

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

# **FUEL DELIVERY**

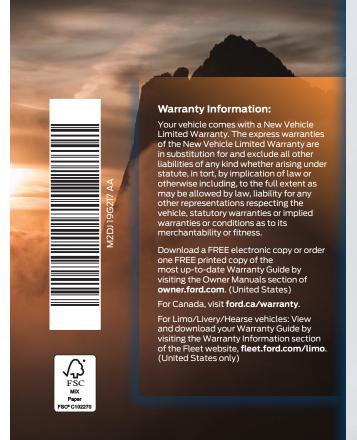
You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

## **TRAILERS**

If your vehicle requires towing while hauling a trailer. Roadside Assistance provides coverage for towing up to a maximum per event. Please see vour Owner's Manual for details.

## **WINCH OUT**

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).





This Ouick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Ouick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

# **United States**

Ford Customer Relationship Center 1-800-392-3673 (FORD) (TDD for the hearing impaired: 1-888-658-6805) owner.ford.com

FIRST PRINTING LITHO IN U.S.A.



@FordService

## Canada

Ford Customer Relationship Centre 1-800-565-3673 (FORD) ford.ca



@FordServiceCA





# **VOICE INTERACTION**

Voice Interaction allows you to control vehicle features using conversational requests.

To begin a voice interaction, you can either:

- Press the voice interaction ( button on the steering wheel.
- · Say the selected wake word.

Once you have started a voice interaction, you can speak to the system in a conversational manner. Some examples include:

General Examples

- Start Over.
- Cancel.
- Help.

**Entertainment Examples** 

- · Play The Beatles.
- · Show music by The Beatles.
- · Set the station to 101.9 FM.

## Climate Examples

- · I am cold.
- · Set the temperature to 65 degrees.

## Phone Examples

- · Call Henry.
- · Dial (phone number).
- · Send a text message to Henry.
- · Read my message from Henry.

## App Examples

- Mobile Apps.
- · List Mobile Apps.
- · Find Mobile Apps.

## Navigation Examples

- Drive to 1 American Road in Dearborn, Michigan.
- Show me directions to the Golden Gate Bridge.
- Show me directions to Oakwood Boulevard and Pellham Road.

Some services may not be available in your area. Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: Visit owner.ford.com or call 1-800-392-3673.

For Canadian customers: Visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

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# WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

# Learn More About Your New Vehicle

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.







ford.ca (Canada)



# 1 LIGHTING CONTROL

Use the dial to make a selection.

Lamps off

Parking lamps

Autolamps

Headlamps on

# 2 FRONT FOG LAMPS\*

You can switch on the front fog lamps by pressing the  $\sharp$  () button on the lighting control.

Note: Only use fog lamps during reduced visibility.

# (3) SPOT LAMPS\*

With the lighting control switch in the parking lamps position, press the buttons located near the lighting control switch to activate the left-hand or right-hand side spot lamps. Once switched on, the spot lamps light the area in front of and to the side of your vehicle. Adjust the aim of the spot lamps by moving the exterior mirrors' positions.

# (4) ADAPTIVE CRUISE CONTROL\*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. To set a cruise speed, switch cruise control on by pressing the statement button. Once you switch the system on, the control icons display. Accelerate to your desired speed and press the SET+ or SET- button. An indicator light, the current gap setting and your set speed appear in the information display. Press CAN to cancel cruise control; press the RES button to return to the set speed and gap setting. Press the cruise control button or switch off the ignition to turn cruise control off.

**Note:** Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to the **Adaptive Cruise Control** chapter in your Owner's Manual for safety information, more details and limitations.

# (5) MALFUNCTION INDICATOR LAMP

Illuminates when the ignition is on and the engine is off; this is normal operation. If it illuminates when the engine is on, the emission control system requires service. If it flashes, have your vehicle checked immediately.

# (6) KEYLESS STARTING\*

You can start your vehicle by pressing the push-button ignition switch while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.









# (7) OWNER'S MANUAL

Select Features on the touchscreen and select the owner manual icon [i] to view your Owner's Manual on the touchscreen.

# (8) STABILIZER BAR **DISCONNECT\***

Stabilizer bar disconnect is a feature that allows the front stabilizer bar to be disconnected for off-road use. This allows for increased front wheel articulation to improve capability and comfort on off-road terrain. Please see page 14 for additional information.

# (9) ELECTRONIC LOCKING **DIFFERENTIAL\***

The front or rear locking differential can be activated by pressing the corresponding switch. Please see page 15 for additional information.

# (10) TRAIL TURN ASSIST\*

Trail turn assist can reduce the turning radius of your vehicle by applying the brakes to the inside rear wheel in low-speed, or high steering-angle maneuvers. Please see page 17 for additional information.

# (11) TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction. If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed. reduces engine power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces engine power in order to increase traction.

# (12) HAZARD FLASHER

# (13) AUTO-START-STOP

The system automatically turns off the engine when you stop your vehicle to help reduce fuel consumption. The engine restarts automatically when you release the brake pedal.

The system turns on automatically each time you start your vehicle. Press the (A) button to deactivate the feature. Deactivating the feature lasts only one key cycle. Press the button again to restore Auto-Start-Stop function.

# (14) HEATED FRONT SEATS\*

For heated front seats, press repeatedly to cycle through the various heat modes and off.

# 15 WINDOW CONTROLS

Press the control to open the window. Lift the control to close.

# (16) DRIVE MODE CONTROL

Drive Mode Control optimizes steering, handling and powertrain response. Please see page 16 for additional Information.

# 17 TRAIL CONTROL\* AND TRAIL ONE PEDAL DRIVE\*

Press the 🖰 button to activate trail control. If your vehicle is equipped with trail one pedal drive, this will activate trail one pedal drive if you are in four wheel drive high or four wheel drive low mode. until you set a speed for trail control. Please see page 17 for additional information on trail control and trail one pedal drive

# 18 SELECTING A FOUR-WHEEL DRIVE MODE

Please press the corresponding icon to select 2H, 4H, 4L or 4A\*. Please see page 14 for additional information about each mode.





# INFORMATION AND ENTERTAINMENT DISPLAY



The feature and status bar on your touchscreen allows you to interact with a variety of vehicle features. You can also utilize voice commands to access these features.

# SPEED-RESTRICTED FEATURES

For your safety, some functions of the system are speed dependent. Some features of this system may be too difficult to use when your vehicle is moving so they are restricted from use unless your vehicle is stationary. Other features are limited to when your vehicle is traveling at speeds under 3 mph (5 km/h).

# PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on Bluetooth on your device to begin pairing. To add a phone:

- 1. Select the phone \( \cdot \) option on the feature bar.
- 2. Select Add Phone.
- 3. A prompt alerts you to search for the system on your phone.
- 4. Select your vehicle on your phone.
- 5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.
- 6. The touchscreen indicates when the pairing is successful.
- 7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the Information and Entertainment Display chapter in your Owner's Manual.

# PHONE MENU

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or place your device in Do Not Disturb mode. The Do Not Disturb mode rejects all incoming calls and switches off ring tones and alerts.

# RECEIVING CALLS

To accept the call, select Accept on the touchscreen or press the phone button on the steering wheel.

To reject the call, select **Reject** on the touchscreen.

# **DURING A PHONE CALL**

When you take a phone call, a portion of the screen displays the contact's name and number, the call duration and the phone signal strength and battery. You can also select End Call, Keypad, Mute or Privacy during the call. Selecting privacy transfers the cal to your cell phone.

# TEXT MESSAGES

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message. You can switch text message notifications on and off in the settings menu. For more information, please see the **Phone** chapter of your Owner's Manual.

# APPS

The first time you start an app through the system, you could be asked to grant certain permissions. Some apps will work with no setup. Others require you to configure some personal settings before you can use them. To access the apps, select the apps option on the feature bar.

# APPLE CARPLAY® AND ANDROID AUTO™\*

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. Certain system features are not available when you are using Apple CarPlay or Android Auto. Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the Apps chapter of your Owner's Manual for more information.

# CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and to access a range of features. When used in conjunction with the FordPass App, this technology could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website. The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us. for example, diagnostic information. These messages could include information that identifies your vehicle. the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example. cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.



## **NAVIGATION\***

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination by using the keyboard to enter a keyword, a POI or an address. Press Search and select the destination from the list on the screen. Press Start to begin navigation.

Using the map screen, you can press and hold a location on the map to place a pin. Press the to begin the route guidance.

Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destination or saved destination.

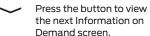
During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator.

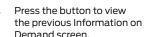
To cancel route guidance, press the **X** button.

You can adjust your navigation settings to enable and disable 4x4 roads using the controls on the point of interest detail page. When enabled, the system will route you on 4x4 roads. When disabled, the system will avoid 4x4 roads.

# INFORMATION ON DEMAND SCREEN

You can use the following controls to navigate the Information on Demand screen:







Press the button to view the Information on Demand screen card view.

# OFF ROAD

# DRIVING OFF ROAD

Off-road driving is driving your vehicle on unsurfaced roads or trails made from dirt, rocks, sand and mud. Before going off road, consult with your local governmental agencies to determine designated off road trails and recreation areas. Also, be sure to understand any off-road vehicle registration requirements for the area in which you plan on driving.

Before you venture off road, equip yourself with a clear mental picture of the underside of your vehicle. Learn the location of the fuel tank, engine sump and differentials. Learn the location of any low hanging items and any skid plates that may be on the vehicle. You can avoid snagging them on rocks and other obstacles if you know where they are.

We recommend driving at least two vehicles while off-roading. The buddy system helps make sure that help is close at hand should a vehicle become stuck or damaged. We recommend taking supplies such as a first aid kit, supply of water, tow strap, and cell or satellite phone any time you plan an off-road excursion.

## DRIVING IN SNOW AND ICE

Your vehicle could slide driving on snowy or icy roads. Turn the steering wheel in the direction of the slide until you regain control. Avoid sudden applications of power and quick changes of direction on snow and ice. Slowly and steadily apply the accelerator when starting from a full stop. Avoid sudden braking. Make sure you allow sufficient distance between you and other vehicles for stopping. In emergency stopping situations, apply the brake pedal firmly. Do not pump the brake pedal.

## DRIVING IN SAND

When driving over sand, try to keep all four wheels on the most solid area of the trail. Drive through the terrain without varying vehicle speed. Apply the accelerator slowly and avoid excessive wheel slip. Use the vehicle's momentum to maintain forward motion in sand. Avoid coming to a stop on steep sand slopes as the vehicle may not be able to continue forward motion after it has stopped.

# DRIVING IN MUD

Be cautious of sudden changes in vehicle speed or direction when you are driving in mud. Even four-wheel drive vehicles can lose traction in slick mud. If your vehicle does slide, steer in the direction of the slide until you regain control of your vehicle. After driving through mud, clean off residue stuck to rotating driveshafts and wheels and tires. Excess mud stuck on wheels and tires and rotating driveshafts can cause an imbalance that could damage drive components.



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## DRIVING OVER LOGS

Review the path ahead before attempting to cross any obstacle. Review the obstacle from outside the vehicle for an understanding of the terrain condition in front of and behind the obstacle. Approach obstacles slowly and inch the vehicle over, approaching at a 15-degree angle. If a large obstacle near the log such as a rock cannot be avoided, choose a path that places the rock directly under the tire rather than the undercarriage of the vehicle. This helps prevent damage to the vehicle.

## DRIVING OVER ROCKS AND GRAVEL

Gravel is a constantly changing, low-grip surface. Driving at slow speeds on gravel reduces the risk of losing traction when you stop, accelerate or take a corner.

When approaching large rocks, position the vehicle so that the tires will pass over the largest obstacle. Never attempt to straddle a rock that is large enough to strike your axles or undercarriage, or drive over a rock which is large enough to contact the door sills. If you lose traction on your uphill wheels, stop immediately and choose a more suitable route.

Leave a generous gap between your vehicle and other vehicles, to minimize the risk of damage from flying gravel. Avoid dust clouds as they reduce visibility.

# DRIVING THROUGH WATER

As the water depth increases, you must reduce your vehicle speed to avoid potential vehicle damage. The key to a safe crossing is the water depth, current and bottom of the water's condition. On soft bottoms, the vehicle sinks in, effectively increasing the water

level on the vehicle. Make sure to consider this when determining the depth of water.

Determine the depth and speed of the current before attempting a water crossing. Be aware that obstacles and debris may be beneath the water's surface. Drive slow when crossing water. Proceed with a constant slow speed lightly pressing on the accelerator. Drive through the water very slowly when entering, then build up momentum. Keep your vehicle moving at a steady pace. Please refer to the *Driving Hints* chapter of your *Owner's Manual* for additional limitations and precautions.

## DRIVING YOUR VEHICLE AT HIGH SPEEDS

If you plan on using your vehicle for severe, high-speed off-road use, we recommend doing a low-speed reconnaissance run in unfamiliar areas to become aware of any obstacles that you could encounter. Your vehicle can incur damage if driven beyond its capabilities. Skid plates and rock rails are designed to help limit damage to vital components and exterior finishes, but cannot prevent all damage if driven in extreme off-road conditions. Please refer to the *Driving Hints* chapter of your *Owner's Manual* for additional information and precautions.

# **360 DEGREE CAMERA\***

The 360 degree camera system consists of front, side and rear cameras. The system allows you to see what is directly in front of or behind your vehicle, provides cross traffic view in front of and behind your vehicle and provides a top-down view of the area outside your vehicle, including the blind spots. It also provides visibility around your vehicle in parking maneuvers, such as centering in a parking space, avoiding obstacles near your vehicle and parallel parking. The 360 degree camera system button is on the instrument panel, below touchscreen. When the camera is active you can use the camera views button on the touchscreen to toggle through different camera views including Normal, Split and Normal + 360 view. When in park (P), neutral (N) or drive (D), only the front images display when you press the D button. Rear view camera images display automatically when you are in reverse (R).

**Note:** The 360 degree camera system turns off when your vehicle is in motion at a low speed, except when in reverse (R).



# FOUR-WHEEL DRIVE

A vehicle equipped with four-wheel drive (when selected) has the ability to use all four wheels to power itself. This increases traction which may enable you to safely drive over terrain and road conditions that a conventional two-wheel drive vehicle cannot. To select a four-wheel drive mode, push the desired four-wheel drive button located in the console mounted G.O.A.T. (Goes Over Any-type of Terrain) MODES controller:

- 2H Two-wheel drive high. Two-wheel drive high is for general on-road driving. Power is sent to the rear wheels only.
- 4H Four-wheel drive high. Provides four-wheel drive power to both the front and rear wheels for use in off-road or winter conditions such as deep snow, sand or mud. This mode is not for use on dry pavement.
- 4L Four-wheel drive low. Provides four-wheel drive power to both the front and rear wheels with additional gearing for increased torque multiplication. Intended only for off-road applications such as deep sand, steep grades or pulling heavy objects.
- 4A\*\*- Four-wheel drive auto. Provides electronic controlled four-wheel drive with power delivered to the front and rear wheels, as required, for increased traction.

Certain four-wheel drive modes are not available in specific drive mode. System may also provide additional guidance in the instrument panel when selecting specific four-wheel drive mode. For more detailed information, please refer to your *Owner's Manual*.







\*if equipped

# **RECOVERY TOWING**

Your vehicle has frame-mounted front and rear recovery hooks. There are many precautions that need to be addressed before using the recovery hooks. Please see the Crash and Breakdown Information chapter of



your Owner's Manual before using the recovery hooks.

# STABILIZER BAR DISCONNECT\*

Press the button located in the center switch pack above the touchscreen to switch the system on. The stabilizer bar disconnects when the vehicle speed is below 20 mph (32 km/h). An amber indicator illuminates to show that the stabilizer bar is disconnected. When the vehicle speed exceeds 20 mph (32 km/h), the stabilizer bar reconnects and a gray indicator illuminates, indicating the system is in standby mode. The stabilizer bar will disconnect again once the vehicle speed is below 20 mph (32 km/h). The stabilizer bar system will also turn on and disconnect when you select the Rock Crawl drive mode.

# HILL DESCENT CONTROL\*

This feature can maintain vehicle speeds on downhill grades between 2–20 mph (3–32 km/h). Above 20 mph (32 km/h), the system remains on but the descent speed cannot be set or maintained.

To switch this feature on and set the descent speed, do the following:

- 1. Press the hill descent '\$\tilde{D}\$ button in the console mounted G.O.A.T. MODES controller. A light in the instrument cluster illuminates when the system is active.
- 2. To increase or decrease the descent speed, press the accelerator or brake pedal, or use the SET + and SET buttons on the steering wheel. Once you reach the preferred speed remove your feet from the pedals. For more detailed information, please refer to your *Owner's Manual*.



# **ELECTRONIC LOCKING DIFFERENTIAL\***

The electronic locking differential allows both wheels on a specific axle to turn at the same speed, providing additional traction should your vehicle become stuck. The 't' front or 't' rear locking differential can be activated by pressing the switch on the center switch pack, located above the touchscreen. Front locking differential is only available in four-wheel drive low (4L) mode. Rear locking differential is available in all four-wheel drive modes. For additional locker availability see Electronic Locking Differential Availability Table below.

System will also provide additional guidance when trying to activate the front locking differential where it is not available.

SELECTED LOCKING DIFFERENTIAL NOT AVAILABLE IN CURRENT DRIVE MODE will appear when activating the locker in a not supported drive mode.

SELECTED LOCKING DIFFERENTIAL NOT AVAILABLE IN CURRENT 4x4 MODE will appear when activating the locker in a not supported four-wheel drive mode.

It will also automatically engage or disengage upon selection of certain drive modes. For more detailed information, please refer to your *Owner's Manual*.

## 4X4 WITH PART TIME SELECTABLE ENGAGEMENT

	DRIVE MODES		SPO	ORT	ECO				NORMAL					SLIP	PERY	′	SAND				N	/UD/	RUT	S	BAJA				ROCK CRAWL		
REAR ELD			belov 0 kpr	Available below 25 mph (40 kph)					ilable ph (4					belov 0 kph			Availa any sp				Availa any sp			Available at any speed				Available at any speed **			
		2H		4H	2H		4H		2H		4H	4L	2H		4H	4L	2H		4H	4L	2H		4H	4L	2H		4H	4L			4L

<sup>\*</sup> Rear ELD is available at any speed in this mode when 4L is selected | \*\* Automatically engaged upon mode selection

## ADVANCED 4X4 WITH 4A MODE DRIVE

-		S SPORT FCO																														
	DRIVE MODES	ES SPORT				FCO ECO					NOR	MAL		:	SLIP	PERY	<b>,</b>	SAND				MUD	/RUT	S		ВА	JA		ROCK CRAW			
4	REAR ELD			e belo 40 kp	ow 25 oh)	Available below 25 mph (40 kph)					ilable ph (40				ilable ph (41			Available at any speed **				Avail any s	Available at any speed				Available at any speed **					
FRONT ELD		2H	4A	4H		2H	4A	4H		2H	4A	4H	4L		4A	4H	4L		4A	4H	4L	4A	4H	4L	2H		4H	4L			4L	
										vailab elow 2 (40 l	25 mp			vailab elow 2 (40 l	25 mp		Available in 4L below 25 mph (40 kph)			Available in 4L below 25 mph (40 kph)			Available in 4L below 25 mph (40 kph)				Available in 4L below 25 mph (40 kph)					
													4L				4L				4L			4L				4L			4L	

<sup>\*</sup> Rear ELD is available at any speed in this mode when 4L is selected | \*\* Automatically engaged upon mode selection

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Changing the drive mode automatically changes the functionality of the electronically power-assisted steering system, the electronic stability control and traction control, the electronic throttle control and the driveline settings. The system automatically tailors your vehicle configuration for each mode you select on the console mounted controller.

**Note:** Mode changes are not available when the ignition is off.

To select a drive mode, rotate the console mounted G.O.A.T. MODES controller. Available modes may include:



Normal - For everyday driving.



Slippery – For use during inclement weather conditions.



Eco - For efficient driving.



Sport\* – For sporty driving with improved performance handling and response.



Sand – For off-road driving on soft, dry sand or deep snow.



Mud/Ruts – For off-road driving in muddy, rutted or uneven terrains.



Rock Crawl\* – For optimum rock-climbing ability.



Baja – For high speed off-road driving.

**Note:** Your vehicle may only be equipped with some of the drive modes listed.

For more information on drive control, please refer to the *Drive Mode Control* chapter in your *Owner's Manual*.

# **MANUALLY SHIFTING GEARS\***

With SelectShift automatic transmission, you can change gears using the paddle shifters.

Move the gearshift lever to the manual (M) position to manually select a gear.

To change gears:

- Push the toggle switch (+) to upshift.
- Push the toggle switch (-) to downshift.

For more information and system operation, please see the *Transmission* chapter of your *Owner's Manual*.



## TRAIL TURN ASSIST\*

Trail turn assist can only be used when the vehicle's four-wheel drive system is in the four-wheel drive high (4H) or four-wheel drive low (4L) mode and the vehicle's rear differential is disengaged. Press the Trail Turn Assist  $\lim_{n \to \infty} h$  button, located in the center switch pack above the touchscreen, to turn the feature on. Trail Turn Assist will not activate until the vehicle speed is less than 12 mph (19.3 km/h), the rear differential is fully unlocked and the steering wheel is almost fully turned to the left or right.

You can turn off Trail Turn Assist by pressing the Trail Turn Assist button again, selecting a two-wheel drive high, or four-wheel drive auto or by switching on the rear locking differential.

# TRAIL CONTROL\*

This feature lets you focus on steering during low-speed and off-road use by controlling your vehicle's acceleration and braking.

To use trail control, your speed must not exceed:

- 20 mph (32 km/h) in two-wheel or four-wheel drive high range.
- 9 mph (15 km/h) in four-wheel drive low range.
- · 3 mph (5 km/h) in reverse (R).

Press the trail control button, located in the center of console mounted G.O.A.T. MODES controller, to switch the feature on and off. The system switches off if you exceed 40 mph (64 km/h). To set and adjust speed, use the SET+ and SET— buttons on the steering wheel. You can also adjust the set speed by braking.

**Note:** Pressing the brake pedal does not turn the system off. For more detailed information, please refer to your *Owner's Manual.* 

**Note:** If your vehicle is equipped with trail one pedal drive, this will activate trail one pedal drive if you are in four wheel drive high or four wheel drive low mode, until you set a speed for trail control.

# TRAIL ONE PEDAL DRIVE\*

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal. Press the trail features button, located in the center of console mounted G.O.A.T. MODES controller, when in four-wheel drive high or four-wheel drive low to activate one pedal drive. Press the trail features button again to turn it off. Pressing the accelerator down accelerates your vehicle. Releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle and releasing the pedal completely allows your vehicle to come to a complete stop. When trail one pedal drive is active, the indicator displays in the instrument cluster.



## 1. Pull the bottom corners of the backlight rearward to disengage the clip.

- 2. Remove the top corners from the slots.
- 3. Unbuckle the four clips at the top.
- 4. Slide the bottom out of the slot left or right to remove.

To install the rear window, perform the above steps in reverse order. After installing the rear window, press along the top of the window to secure the Velcro strips.

# REMOVABLE HARD TOP\*

To remove the hard top, you need to remove the roof panels. If your vehicle has four doors, it has a center roof panel.

Note: You must remove the driver side front roof panel before removing any other roof panel.

To remove the driver side front roof panel, fold down the sun visor against the windshield. Turn the three L-shaped locks on the driver side front roof panel, unlocking them from the roof, then unlatch the driver side header panel latch at the top of the windshield. Remove the driver side front roof panel. Repeat this process to remove the passenger side panel front. To install, reverse the removal procedure.

If your vehicle has a center panel, you need to remove this next. Removal of the center and rear roof panels requires two adults. Turn the three L-shaped locks on the center roof panel. unlocking them from the rear roof panel. Unlatch the driver side and passenger side latches of the center roof panel and remove the center roof panel.

\*if equipped

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OUTDOOR ENABLERS

# STORAGE

## **GLOVE COMPARTMENT**

Pull the latch to the left to open.

The glove compartment may be locked using the key.

# LUGGAGE COMPARTMENT UNDER FLOOR STORAGE

Lift the strap to access the under floor storage in the luggage compartment.

# MAP POCKET\*

A map pocket and optional hook\* and MOLLE system\* are on the backs of the front seats.



# **USB PORTS AND POWER OUTLETS**

Depending on your vehicle options, you may find a variety of 120 V power outlets, 12 V power points, data transfer USB ports and charge only USB ports. The 120 V power outlets can power devices that use a household plug while a 12 V outlet can power devices using a 12 V outlet adapter. Please see your Owner's Manual for locations, precautions and additional information.

# **AUXILIARY SWITCHES\***

The six switches can be customized to control additional functions. They only operate when the ignition is in the on position. When a switch is turned on, the indicator light on the switch illuminates and the circuit provides power to the device wired to that switch. There are six powered circuits and five non-powered circuits. Please see the Auxiliary Switches chapter of your Owner's Manual for the circuit locations and other additional information.



# **EXTERIOR ZONE LIGHTING\***

You can illuminate the exterior of your truck by selecting from up to four exterior zone lighting areas. To use exterior zone lighting, select Features on the touchscreen, then select Zone Lighting. Use the selections on the screen to switch on and off the zone lighting and adjust the settings. You can use zone lighting when your vehicle is on or off. When it is off, the lighting turns off after a certain period of time.

### **REMOVABLE WINDOWS\*** SOFT TOP VEHICLE REAR WINDOW

# MODULAR HARD TOP VEHICLE REAR **QUARTER WINDOWS**

- 1. Lift the latch to release the guarter window. The guarter window opens slightly to provide access.
- 2. Rotate the guarter window while pulling down to separate the glass from the frame.

To install the glass back on your vehicle:

- 1. Rotate the guarter window into the rubber seal.
- 2. Push the rear glass into the latch mechanism. The latch engages when correctly installed.

# SOFT TOP VEHICLE REAR QUARTER WINDOWS

- 1. Release the rear edge of the panel by pulling the fabric out of the slot.
- 2. Unbuckle the three clips at the top.
- 3. Release the front edge of the panel by pulling the fabric out of the slot to remove.
- 4. Slide the bottom panel forward out of the slot to remove.

To install the rear quarter window, perform the steps above in reverse order. When installing the rear quarter windows, make sure the window is tucked under the tension cable. After installing the rear quarter windows, press along the top of the window to secure the Velcro strips.



if eauipped

The rear roof panel needs to be removed last.

- 1. Open the rear doors and the tailgate window.
- 2. Locate the wire harness and washer hose on the driver side rear inside corner of the vehicle.
- 3. Release the locking tab by pushing it down.
- 4. Push the tab inward when pulling down to disconnect and remove the wiring harness.
- 5. Push the release button on the hose connector and pull down to remove the washer hose.
- 6. Secure the wiring harness to the body side by plugging it into the receptacle and pushing up on the locking tab. Secure the washer hose by snapping it into the top of the body side receptacle.



Please scan OR Code for more information on roof panel storage.

7. Remove the fastener(s) that secures the rear roof panel at the C-pillar using the provided head driver and ratchet. A 2-door vehicle has one fastener, a 4-door vehicle has two fasteners.

- 8. Remove the four fasteners on each side of your vehicle that secure the rear roof panel to the vehicle using the provided head driver and ratchet.
- 9. With the tailgate window open, grab the opening with one hand and slightly lift with the other hand, then lift the rear roof panel straight up and off. Place the rear roof panel on a soft surface to prevent damage. Store the rear roof panel with the tailgate window open to prevent damage to the glass seal.

To install, reverse the removal procedure. For a 2-door vehicle, torque the fastener that secures the rear roof panel to the C-pillar to 5 lb.ft (6.2 Nm), Torque all other fasteners that secure the rear roof panel to vour vehicle to  $15 \pm 2$  lb.ft ( $20 \pm 3$  Nm).

If your vehicle has a dual top, make sure to remove the soft top trim piece before installing the hard top.

# **REMOVABLE SOFT TOP\***

The soft top can be partially opened or fully opened.

To partially open the soft top,

- 1. Unlatch the two latches in the headliner ten push the soft top up and rearward.
- 2. Attach the provided straps if you are off-road driving or driving on rough roads.

To close, rotate the soft top forward, making sure it latches in place.

To fully open the soft top:

- 1. Remove the rear quarter windows and the rear window.
- 2. Follow the steps to partially open the soft top.
- 3. Press down the handle on the driver side of your vehicle to unlatch the soft top.
- 4. Lift and rotate the soft top rearward. making sure to keep your hands and fingers free of the mechanism.
- 5. Press down on the driver side and passenger side of the soft top to fully secure it.

To return to the partially open position. press down and lift the handle on the driver side of your vehicle to unlatch the soft top. then rotate the soft top forward.

# REMOVABLE DOORS

For off-road use only. Removing the doors may impact the safety equipment performance.

- 1. Fully open the windows on the doors being removed, then switch the vehicle off.
- 2. Fold the mirrors completely forward before removing the front doors.
- 3. Fully open the door being removed.
- 4. To release the door harness connector, open the connector door. Pull the connector straight out
- 5. Make sure the connector door is seated in the closed position.
- 6. We recommend that you use a door storage bag on the door being removed. Make sure the bag is fully secured. The bag must contain the edge and corners of the door to prevent accidental door damage before proceeding with the removal of the door.
- 7. Locate the tool pouch and use the M10 hex tool to remove the lower hinge bolt. Remove the upper hinge bolt. Store the hinge bolts in the pocket of the tool pouch.
- 8. Located the lower lift handle. Use the door handle as the upper lift handle.
- 9. Lift the door vertically to separate it from the vehicle. Use caution when removing the doors as they are heavy. The doors should be stored out of the elements to prevent damage.

- 10. To remove additional doors, repeat steps 4 9
- 11. Make sure you return the M10 hex tool to the tool pouch and secure it in the vehicle.
- 12. Return the mirrors to the driving position.

To install the doors, please see the *Removable Vehicle* Components chapter of your Owner's Manual.

4 Door Vehicles

## 2 Door Vehicles

# 

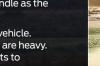


Please scan OR Code for more information on door removal.



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# INSTALLING THE DOORS

- 1. Switch the ignition off.
- 2. Fold the mirrors completely forward before installing the front doors.
- 3. Inspect and clean debris from the bodyside and door hinges.
- 4. If you are using a storage bag, unzip it far enough to allow access to the hinges.
- Locate the fender and door protectors in the tool pouch. Install one over the fender edge near the upper door hinge and the other on the door edge near the bottom door hinge.
- 6. Locate the lower bodyside hinge and install alignment pin.
- 7. Locate the upper door hinge portion and the upper bodyside hinge.
- 8. With the help of another person, lower the door onto the body hinges, aligning the upper door portion to the upper body pin and the lower door portion to the alignment pin. Make sure you do not pinch the wiring connector harness

between the door and the body of the vehicle.

- 9. Remove the lower alignment pin.
- 10. Hand start the hinge bolts to the upper and lower door hinges.
- 11. Use the hex tool to tighten the bolts.

  We recommend that you use a torque wrench to make sure you tighten the bolts to the required 22 lb.ft (30 Nm) specification.
- 12. If using a storage bag, remove it from the door.
- Open the harness connector door and insert the door harness into the connector.
- 14. Open and close the installed door a few times to make sure it is aligned properly and operates normally.
- 15. To install additional doors repeat steps 3 15.
- 16. Close the doors and switch the ignition on. Check for any warning messages.
- 17. Return mirrors to the driving position.

# REMOVABLE FENDER FLARES

To remove the fender flares:

- 1. Unlock the five quarter turn clips by turning them counterclockwise.
- 2. Pull outward on the fender flare with both hands to unseat the five push pin clips from the sheet metal.

**Note:** The push pins and quarter pins should not be removed from fender flare.

To install the fender flares:

- 1. Press five push clips in until they are seated.
- 2. Lock the five quarter turn clips by turning the clips clockwise.

# CONVENIENCE

# DUAL AUTOMATIC TEMPERATURE CONTROL\*

You and your front passenger can press independent controls to adjust the air temperature on each side of the vehicle. To return to one temperature, press the **DUAL** button. The passenger setting then switches to the driver-set temperature.

## **FOLDING THE REAR SEATS**

In a 2-door vehicle, stow the seat cushion by pulling the strap. Flip the seat cushion up to the vertical position. Pull the strap on the top of the seat backrest to fold the seat backrest forward.

# REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The system does not detect the presence of objects or passengers in the rear seat. It monitors when rear doors are opened and closed. The system can be switched on and off through the touchscreen.

# **ROOF RACK\***

You must place loads directly on crossbars affixed to the roof rack side rails for the roof rack to correctly function. Make sure you never place loads directly on the roof panel. The roof panel is not designed to directly carry a load. Make sure that you securely fasten the load. Check the tightness of the load before driving and at each fuel stop. When the vehicle is in motion, the maximum recommended load is 110 lbs (50 kgs). When the vehicle is stationary, the maximum recommended load is 450 lbs (204 kgs).

# TRAILER TOW

Before you tow anything with your vehicle, refer to your *Owner's Manual* for complete information on weight, details and limitations, as well as safety information and the proper equipment to use while towing.

## WIPER OPERATION

To use the high-speed wipers, rotate the rotary control away from you.

Intermediate wiper speeds are in the center of the rotary control and turning it downward will switch the wipers off.

To use the washer, press and hold the button at the bottom end of the lever.

# OPENING AND CLOSING THE TAILGATE

To open the tailgate, make sure the vehicle is unlocked and pull the handle to release the tailgate.

To close, push the tailgate until it latches securely.

You can also use the passive key\* to lock and unlock the tailgate. With the passive key within 3 feet (1 m) of the tailgate, touch the inside of the tailgate handle to unlock or touch the lock button on the top of the tailgate handle to lock.



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Alert: When active, a flashing visual warning displays and an audible warning tone sounds.

Brake Support: Assists the driver in reducing collision speed by preparing the brake system for rapid braking. Brake support does not automatically apply the brakes, but if the brake pedal is pressed even lightly by the driver, brake support could add additional braking up to full force.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact.

\*if equipped

# **EVASIVE STEERING ASSIST\***

When your vehicle is rapidly approaching a vehicle that is stationary or traveling in the same direction as you, evasive steering assist works in conjunction with the Pre-Collision Assist system to apply additional steering torque to help you steer around the vehicle.

After you pass the vehicle, the system applies steering torque in the opposite direction to encourage you to steer back into the lane. The system deactivates after you fully pass the vehicle.

**Note:** Evasive steering assist does not automatically steer around a road user. If you do not turn the steering wheel, evasive steering assist does not activate.

## LANE KEEPING SYSTEM\*

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering

assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

To change the lane keeping system mode, use the touchscreen:

- 1. Select Driver Assistance.
- 2. Select Lane Keeping System.
- 3. Select Mode.
- 4. Select a setting.

You can switch the system on or off by pressing the \* [a]\* button on the steering wheel. Refer to the *Lane Keeping System* chapter of your *Owner's Manual* for system operation and limitations.

# FRONT AND REAR PARKING AIDS\*

The sensors warn you if there is an object in front of or behind the vehicle. The rear sensors are active only when the transmission is in reverse (R). The front sensors are active when the gearshift is in any position other than park (P) and the vehicle is traveling at a low speed. As the vehicle moves closer to the obstacle, the rate of the audible warning increases.

# BLIND SPOT INFORMATION SYSTEM\* AND CROSS TRAFFIC ALERT\*

The blind spot information system helps you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

**Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and system limitations.

# POST CRASH ALERT SYSTEM

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag or seatbelt pretensioners equipped on your vehicle.

The horn and lamps turn off when:

- You press the hazard control button.
- You press the unlock button on the remote entry transmitter\*.
- · Your vehicle runs out of power.

# REAR VIEW CAMERA

The rear view camera system provides a video image of the area behind the vehicle. The image appears when the transmission is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. If your vehicle is equipped with the obstacle distance indicator, the system provides an image of your vehicle and the red, yellow and green sensor zones. For more information about the rear view camera, please see the *Rear View Camera* chapter of your *Owner's Manual*.

# DRIVER ALERT

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. Driver alert calculates your alertness level based on your driving behavior in relation to the lane markings and other factors through use of the front camera sensor behind the interior mirror. The system displays recommendations to rest when fatigue is detected.

# **FUNCTION**

# WIRELESS ACCESSORY CHARGER\*

This feature supports OI wireless charging-compatible devices. You can only charge one device at a time on the charging area. You can charge a device if the vehicle is on, in accessory mode or if SYNC is on. To begin charging your device, place the device in the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge. For more information, see the Wireless Accessory Charger chapter of your Owner's Manual.



# MYKEY"

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things such as speed restrictions and limited volume levels. For complete information, refer to the MvKev chapter in your Owner's Manual.

# TIRE PRESSURE MONITORING SYSTEM

When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the Wheels and Tires chapter of your Owner's Manual for more information

# **ELECTRIC PARKING BRAKE**

The electric parking brake switch replaces the conventional hand brake. The switch is on the center console or to the left-hand side of the steering wheel. on the lower part of the instrument panel. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

**Note:** If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake using the switch.

# ESSENTIAL FEATURES

# FUEL TANK CAPACITY AND FUEL INFO

Long wheelbase vehicles have a

20.8 gal (78.7 l) fuel tank capacity.

while short wheelbase vehicles have a 16.9 gal (64 l) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe-duty usage, such as when driving off road or towing a trailer. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87. Do not use any other fuel because it could damage or impair the emission control system.

# REFUELING

When fueling your vehicle:

- 1. Make sure the ignition is switched off.
- 2. Press the lower rear corner of the fuel door to open.

- 3. Insert the fuel pump nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting on the cover of the fuel tank filler pipe opening.
- 4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
- 5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the Fuel and Refueling chapter of your Owner's *Manual.* For all of your vehicle's fluid quantities and types, please see the Capacities and Specifications chapter of vour Owner's Manual.

Towing your vehicle may be limited.

# LOCATION OF SPARE TIRE AND TOOLS

vehicle. The jack and tool kit are in the rear luggage compartment of the vehicle. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the Wheels and Tires chapter of your Owner's Manual.

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.

# TOWING YOUR VEHICLE

Refer to the Towing the Vehicle on Four Wheels section in the Towing chapter of your Owner's Manual.

The spare tire is on the rear of the

# **REAR WINDOW BUFFETING**

# you peace of mind with the complimentary Roadside Assistance Program, Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states. Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

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https://owner.ford.com/service/ roadside-assistance.html

## Canada:

https://www.ford.ca/owners/ packages/roadside-assistance



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™

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Fuel Delivery

· Winch Out

Towing

Towing



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For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.

CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download

