The background of the cover is a dark, blurred image of a car's interior, showing the dashboard and steering wheel. Light trails in shades of blue, white, and yellow streak across the scene, suggesting motion or speed. The overall aesthetic is modern and dynamic.

2012  
Owner's Handbook &  
Warranty Information











## SECTION 1

## OWNER INFORMATION

### GENERAL INFORMATION

This handbook describes the consumer information and warranties relating to your new Hyundai vehicle.

Please read this handbook carefully to familiarize yourself with the type of service which you are entitled to under each of the warranties applicable to your new Hyundai vehicle.

To familiarize yourself with your new Hyundai vehicle, we suggest you also review the maintenance requirements and operational features described in your Owner's Manual.

### PRE-DELIVERY INSPECTION

To ensure your satisfaction and long term enjoyment of your new Hyundai vehicle, your selling dealer has inspected and conditioned your vehicle to Hyundai's recommended inspection and pre-delivery procedure standards.

### PERIODIC INSPECTION AND MAINTENANCE

Regular inspection and maintenance by skilled Hyundai technicians is the key to more efficient operation of the vehicle. This inspection and maintenance must be carried out in accordance with the recommendations given in your Hyundai Owner's Manual.



## SECTION 2

## THE HYUNDAI STORY

### HYUNDAI — AN OVERVIEW

Hyundai vehicles provide customers a high level of content and performance at an affordable price and demonstrate Hyundai's emergence as an auto manufacturer whose products compete successfully in technology, quality, styling and refinement with automobiles from around the world.

Hyundai sold its first car, a subcompact model, in the U.S. in 1986. At the time, few Americans had ever heard of Hyundai or its products. Since that time, Hyundai has expanded and upgraded its product line in the U.S. and has gained valuable experience in the competitive U.S. automobile market. Hyundai now markets a full line of vehicles from subcompacts to luxurious sedans.

### HYUNDAI MOTOR COMPANY

The Hyundai Group was founded in 1947 as Hyundai Engineering and Construction Co. by Ju-Yung Chung. Hyundai Motor Co., established in 1967, is the auto sales leader in the Korean domestic market and exports vehicles to 190 countries worldwide.

Hyundai Motor Co. ("HMC") operates the world's largest integrated automobile manufacturing facility in Ulsan, on Korea's southeast coast. In 1996 Hyundai opened the Namyang Technology Research Center, one of eight research centers, which includes a complete testing facility with a 2.8-mile oval test track and a sophisticated aeroacoustic wind tunnel. That same year, HMC began production at its state-of-the-art Asan Plant, located southwest of Seoul.

### A LOOK BACK – HYUNDAI'S ENTRY INTO THE U.S. MARKET

The timing of Hyundai's entry into the U.S. market in 1986 was ideal. At that time most automobile manufacturers had abandoned the entry-level market in favor of high-end, high-priced vehicles and that left a large void in the market. First-time car buyers such as college students and young families were not able to find adequate, value-equipped cars that met their needs, yet were priced within their economic means.



## SECTION 2

In February 1986, Hyundai launched its subcompact Excel model in the U.S. market. Customer response was immediate; in just seven months Hyundai Motor America had sold its 100,000th Excel. Total 1986 sales numbered 168,882 – an industry record for an import car distributor in its first year. Hyundai sales averaged 1,431 units per dealer, another sales record. In 1987 Hyundai sales continued to soar reaching a record 263,610 units.

What makes this sales performance all the more remarkable is that it was done with dealers located in only 31 of the 50 states. In the early years, Hyundai concentrated its sales efforts primarily on the west and east coasts, as well as in the southern states. In 1987 Hyundai expanded into the central portion of the United States, and today there are five regions and more than 800 Hyundai dealerships nationwide. Hyundai has sold more than 6 million vehicles in the United States since its entry in 1986.

## THE HYUNDAI STORY

### EXPANDING THE PRODUCT LINE

#### Sonata

Hyundai took a major step toward becoming a full-line automotive importer/distributor in 1989 with the introduction of its midsize sedan, the Sonata. This roomy, powerful, front-wheel-drive sedan expanded Hyundai's appeal to more mature, family-oriented buyers. It also offered Excel owners an opportunity to move up within the Hyundai product line. The Sonata was redesigned for the 2011 model. The new Sonata has a sophisticated design and the largest interior in its class.

#### Scoupe

Hyundai's third entry into the U.S. market was the sporty Scoupe, introduced as a 1991 model. The 1993-1995 Scoupe featured the Alpha engine – the first powerplant designed, engineered and manufactured exclusively by Hyundai.

#### Accent

In 1995, after 9 years in the U.S. market, the Excel was replaced by the all-new subcompact Accent. With the Accent, Hyundai offered customers high-tech sophistication and features, but still at an entry-level price. Today's Accent is the third generation.

#### Elantra

The next member of the Hyundai family to be introduced was the compact Elantra sedan, which debuted as a 1992 model. It quickly became one of Hyundai best-selling models. The 5th generation Elantra was redesigned in 2011 and delivers design, safety, and up to 40 MPG highway.



## SECTION 2

## THE HYUNDAI STORY

### Elantra Touring

The Elantra Touring was introduced in late 2009, delivering exceptional versatility and functionality in a sporty package for active families, while maintaining the exceptional value that is a hallmark of the Elantra name.

### Tiburon

In 1997, Hyundai replaced the Scoupe with the exciting Tiburon sport coupe, with styling based on the HCD-II concept car introduced at the North American International Auto Show in Detroit in 1993. The Tiburon combines sleek, eye-catching styling with outstanding performance and handling.

### Santa Fe

In the 2001 model year, Hyundai added the Santa Fe. The Santa Fe is a car-based crossover utility vehicle (XUT) that provides car-like ride and handling, with the seating position and utility of a sport utility vehicle.

### XG Sedan

For the 2001 model year, Hyundai added the XG sedan. The XG sedan was Hyundai's new flagship vehicle in the U.S. - it was larger and more luxurious than the Sonata.

### Azera

Hyundai replaced the XG sedan with the Azera starting with the 2006 model year. The Azera is a new definition of the premium sedan, with generous interior space.

### Entourage

In 2007, Hyundai introduced the Entourage. The Entourage was Hyundai's first van in the U.S. market.

### Tucson

In 2005, Hyundai added the Tucson. The Tucson is an exciting cross-over utility vehicle that is slightly smaller than the Santa Fe, while still providing the utility needed for life's daily adventures.

### Veracruz

In 2007, Hyundai added the Veracruz. The Veracruz is a stylish mid-size SUV with standard 7-passenger seating, sleek styling, car-like ride and premium features.

### Genesis

In the 2009 model year, Hyundai added the luxury sedan, Genesis. Genesis has an unprecedented combination of premium performance, technology, safety, and quality.

### Genesis Coupe

The Genesis Coupe made its debut in 2010. Genesis Coupe is Hyundai's most dynamic performance car ever and the second consecutive all-new model introduction from Hyundai appealing directly to the car enthusiast.

### Equus

In 2011, the Equus was added as Hyundai's flagship luxury sedan offering unsurpassed refinement while exceeding expectations with premium amenities and sophisticated design.





## SECTION 2

### Sonata Hybrid

In the 2011 model year, Hyundai introduced the Sonata Hybrid. The Sonata Hybrid offers significant visual differentiation from non-hybrid Sonata models while retaining the sleek, modern styling elements of Hyundai's Fluidic Sculpture design aesthetic. The Sonata Hybrid's unique approach to hybrid powertrain design and battery technology sets it apart from the mid-size hybrid pack.

### Veloster

For the 2012 model year, Hyundai added its cutting-edge Veloster three-door coupe. The Veloster delivers innovation to the compact coupe segment with unique styling, Hyundai's Blue Link Telematics System, Pandora internet radio, and Hyundai's first Ecoshift™ dual clutch transmission.

## THE HYUNDAI STORY

### HYUNDAI FACILITIES

As the presence of Hyundai automobiles and Hyundai Motor America continued to grow in America, the company expanded its operations and service networks nationwide to more effectively serve the needs of dealers and customers.

Today, Hyundai has regional offices in Jamesburg, NJ, Marietta, GA, Aurora, IL, Fountain Valley, CA, and Coppell, TX and maintains parts distribution facilities in Ontario, CA, Aurora, IL, Lawrenceville, GA and Jamesburg, NJ. Hyundai port facilities are located in Port Hueneme, CA, Brunswick, GA, Portland, OR, Fort Worth, TX, and Philadelphia, PA.

In 2005, Hyundai opened its first U.S. plant in Montgomery, Alabama. This plant features state of the art manufacturing facilities.

After many years in the U.S. automobile market, Hyundai continues to reinforce its commitment to sell innovative, high-quality vehicles at the most affordable prices.





## **SECTION 3**

## **HYUNDAI ROADSIDE ASSISTANCE PROGRAM**

### **HYUNDAI ROADSIDE ASSISTANCE PROGRAM**

The Hyundai Roadside Assistance Program reflects Hyundai's commitment to your complete satisfaction with the Hyundai ownership experience. It is available to you in all 50 states and Canada, 24 hours a day, 365 days a year.

### **60 MONTHS/ UNLIMITED MILES COVERAGE**

Roadside Assistance is provided on all new 2012 model Hyundai vehicles from the date the vehicle is delivered to the first retail buyer or otherwise put into use (in-service date), whichever is earlier, for a period of 60 months/unlimited miles.

During each consecutive 12 month term of the 60 month coverage period, each Hyundai vehicle is eligible for two (2) free roadside assistance events, either roadside service or tows. Any subsequent service, after the two (2) free annual services, will be paid for by the customer. If the Hyundai Dealer determines that the roadside event was caused by a warrantable repair, HMA will reimburse the customer for the out of pocket towing/roadside service expenses.

### **TO RECEIVE ASSISTANCE CALL 1-800-243-7766**

A toll-free call to the Hyundai Roadside Assistance line will provide you with assistance for various Roadside Events. See "Coverage" section for details on program coverage. To receive Roadside Assistance, call the Hyundai Roadside Assistance Program phone number, and provide a representative with the following:

- o Your Name
- o Vehicle Identification Number (VIN) located on the driver's side dashboard
- o Vehicle Mileage
- o Vehicle Location
- o Description of your vehicle's problem





## **SECTION 3**

## **HYUNDAI ROADSIDE ASSISTANCE PROGRAM**

### **COVERAGE**

The Hyundai Roadside Assistance Program provides you with the following services:

- o National Hyundai Dealer Locator Service provides you with the location or phone number of Hyundai Dealerships or Authorized Service Facilities in the United States.
- o Roadside Events are defined as either:
  1. Towing: Transport for your vehicle to the nearest Hyundai Dealership or Authorized Service Facility, in the unlikely event your vehicle is inoperable, or
  2. Roadside Services:
    - Dead Battery/Jump Start
    - Flat Tire Change  
(except vehicles that have been supplied with the Tire Mobility Kit instead of a spare tire)
    - Lock out service (keys locked in car)
    - Gas delivery (up to three gallons, where permissible, at no charge when you run out)
- o In all five (5) years of coverage, you will be eligible for two (2) free roadside events per year. After you have had your two (2) free events, you will need to pay the tow service provider for the tow or roadside service prior to such services being provided.

- o Once your vehicle has been diagnosed by an authorized Hyundai Dealership and if the reason for the disablement is a warrantable issue, please contact the Hyundai Customer Connect Center toll free number at 800.633.5151 to request reimbursement.
- o Examples of non-warranty related tows would include accidents or any other tow incident that is not the result of a defect in materials or workmanship.
- o Trip Interruption Benefit: In the event a warrantable mechanical disablement occurs more than 150 miles away from home, and your vehicle is disabled overnight due to a repair in process, Hyundai Roadside Assistance will reimburse for reasonable expenses for meals, lodging, or alternate transportation. Trip Interruption Benefit is limited to \$100 per day, subject to a three-day maximum limit per incident.





## **SECTION 3**

## **HYUNDAI ROADSIDE ASSISTANCE PROGRAM**

### **EXCLUSIONS**

Roadside Assistance is not available for off-road conditions, or conditions manifesting themselves off-road. To receive service, the vehicle must be accessible from a publicly maintained road.

Roadside Assistance is NOT A WARRANTY. For a description of the warranty covering your 2012 Hyundai see the Hyundai Warranty New Vehicle Limited Section of the Owner's Handbook. Roadside Assistance is a limited service, provided to you to help minimize any unforeseen vehicle operation inconvenience.

The Hyundai Roadside Assistance Program does not include reimbursement for any costs/charges for repairs, parts, labor, property loss or any other expense incurred as a result of accident/collision, vehicle abuse, racing, vandalism or other items not covered by the Hyundai New Vehicle Limited Warranty. Also excluded are services for snow tires, repair to studs, mounting or demounting of snow chains, and any fines, fees or taxes associated with impound towing as a result of any actual or alleged violation of any law or regulation.

Hyundai Motor America reserves the right to limit services or reimbursement to any owner or driver when, in Hyundai Motor America's judgment, the claims are excessive in frequency or type of occurrence.



**SECTION 4****CONSUMER INFORMATION AND BINDING ARBITRATION****HYUNDAI'S CONSUMER ASSISTANCE PROCESS**

Hyundai is dedicated to achieving the highest level of consumer satisfaction with our product, through quality design and workmanship. Your Hyundai Dealership is in the best position to assist you with your sales, service or parts needs.

In the event you have a concern with your vehicle, being able to provide the information below will be helpful in seeking assistance:

- Name and address
- Model and model year
- Date of purchase
- Vehicle Identification Number  
(a 17-Digit number found on driver's side dashboard)
- Current Mileage
- Servicing Dealer
- Service History of your vehicle
- Brief description of concern
- Day/Evening Telephone Number
- What you are seeking

We recommend you use the following steps to resolve your servicing concerns:

- 1) First, speak to the Service Advisor at the dealership. This person is in the best position to respond to your concerns.

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- 2) Should you require additional assistance, speak with the Service Manager or Consumer Affairs Manager at the dealer.
- 3) After consulting with your dealership, if you feel additional clarification or help is needed, write or call our Consumer Assistance Center:

HYUNDAI MOTOR AMERICA  
Hyundai Customer Connect Center  
PO Box 20850  
Fountain Valley, CA 92708  
**800-633-5151**

Hyundai's Customer Connect Center representatives are available Monday through Friday, between the hours of 5:00AM and 6:00PM, PST. They are prepared to answer any questions regarding your Hyundai, and may also provide assistance in getting your concern resolved through the dealer.

**ALTERNATIVE DISPUTE RESOLUTION**

Hyundai Motor America's internal consumer assistance process will make every effort to resolve every customer concern in a satisfactory manner. We realize, however, that mutual agreement on some issues may not be possible. To ensure that you have had an opportunity to have your concern fully reviewed, Hyundai Motor America provides an Alternative Dispute Resolution (arbitration) program. Hyundai offers the program through:



## SECTION 4

## CONSUMER INFORMATION AND BINDING ARBITRATION

BBB AUTO LINE  
 Alternative Dispute Resolution Division  
 Council of Better Business Bureaus, Inc.  
 4200 Wilson Boulevard, Suite 800  
 Arlington, Virginia 22203  
 1-800-955-5100

This service is provided at no cost to you and is part of Hyundai's effort to provide you with an impartial third-party organization to equitably resolve your concerns.

AUTO LINE will perform arbitration services on disputes involving Hyundai vehicles with an alleged nonconformity, defect, or deficient warranty performance, as may be required by state or federal law.

NOTE: If your state law requires written notification to the manufacturer please write:

HYUNDAI MOTOR AMERICA  
 Hyundai Customer Connect Center  
 PO Box 20850  
 FOUNTAIN VALLEY, CA 92708

To begin the Alternative Dispute Resolution (arbitration) process, simply call the Council of Better Business Bureaus at 1-800-955-5100 and you will be sent a Customer Claim Form, along with a handbook describing how BBB AUTO LINE works. Time and mileage limitations may apply. Please refer to the Owner's Handbook Supplement for additional information regarding eligibility requirements in your state.

A decision should be rendered within 40 days of AUTO LINE's receipt of your properly completed Customer Claim Form. BBB will mail you a copy of the arbitrator's decision and if you accept the decision, all parties must comply with the decision within the time limits (performance date) set by the arbitrator. Approximately two weeks after the "performance date", BBB shall contact the consumer to verify that the arbitrators' decision has been completed.

AUTO LINE's decisions do not include attorney's fees, civil penalties, punitive damages, multiple damages or consequential damages other than incidental damages which you may be entitled to under law.





## SECTION 4

## CONSUMER INFORMATION AND BINDING ARBITRATION

If you reject the decision of the arbitrator you may pursue other legal remedies under state or federal law; the company will not be obligated to perform any part of the decision; depending on federal or state law, the decision may or may not be introduced as evidence by the consumer or the company in any civil court action relating to any matter that has been resolved in your arbitration hearing; and BBB involvement in the case will end as well.

**Note: The BBB AUTO LINE alternative dispute resolution process referenced above is a separate procedure from the BINDING ARBITRATION program referenced below.**

**Important: Please refer to the first page of the Hyundai New Vehicle Limited Warranty for more important information regarding alternative dispute resolution and other legal remedies available to you.**

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### BINDING ARBITRATION

Any claim or dispute you may have related to your vehicle's warranty or the duties contemplated under the warranty, including claims related to the refund or partial refund of your vehicle's purchase price (excluding personal injury or product liability claims), shall be resolved by binding arbitration. Binding arbitration shall be administered by and through the American Arbitration Association (AAA), under its Code of Procedure.

You will not be responsible for paying filing and hearing fees above \$275.00. All other arbitration costs shall be borne by Hyundai Motor America. You are not responsible to pay any of the costs Hyundai incurs.

This Binding Arbitration Agreement shall not deprive you of any remedies available to you under applicable law. The parties are waiving their right to seek remedies in court, including the right to a jury trial.

This Binding Arbitration Agreement shall be governed by and interpreted under the Federal Arbitration Act, 9 U.S.C. sections 1-16. Judgment upon any award may be entered in any court having jurisdiction.

You may revoke this Arbitration Agreement by (1) written notice or (2) electronic notice. Written notice must be delivered (via certified mail) to Hyundai Motor America, Attn: Hyundai Customer Connect Center, 10550 Talbert Avenue, P.O. Box 20849, Fountain Valley, CA 92728-0849.

If providing written notice by certified mail, please be sure to identify your VIN (Vehicle Identification Number).

Electronic notice must be submitted at the following website address: <http://warranty-arbitration.hyundaiUSA.com>. **Notice must be received within 90 days after you purchase your vehicle.**





# *Hyundai Warranty Information*





## SECTION 5

## HYUNDAI NEW VEHICLE LIMITED WARRANTY

### WARRANTOR

Hyundai Motor America (HMA) warrants your new 2012 Hyundai vehicle pursuant to the limited warranties described in this Owner's Handbook.

### LIMITATIONS

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of these written warranties. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

These stated warranties give you specific legal rights. You may have other rights, which vary from state to state depending upon applicable state law. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### ALTERNATIVE DISPUTE RESOLUTION

If a dispute arises regarding your warranty coverage, please follow the steps described under the "Consumer Information" section of this handbook. To ensure that you have had an opportunity to have your concern fully reviewed, Hyundai pro-

vides an Alternative Dispute Resolution (arbitration) program that is offered through:

**BBB AUTO LINE**  
Alternative Dispute Resolution Division  
Council of Better Business Bureaus, Inc.  
4200 Wilson Boulevard, Suite 800  
Arlington, VA 22203  
1-800-955-5100

Important: You must use BBB AUTO LINE prior to seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act ("the Act"). However, if you choose to seek remedies that are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you. You must also use BBB AUTO LINE if you are seeking remedies under the "Lemon Laws" of your state if your state statute requires you to do so. Please consult the Consumer Information section of this handbook and the Owner's Handbook Supplement for more information about the BBB AUTO LINE program. Time and mileage limitations may apply. Please refer to the Owner's Handbook Supplement for additional information regarding eligibility requirements in your state.

**Note: The BBB AUTO LINE alternative dispute resolution process referenced above is a separate procedure from the BINDING ARBITRATION program referenced below.**





## SECTION 5

## HYUNDAI NEW VEHICLE LIMITED WARRANTY

### BINDING ARBITRATION

Any claim or dispute you may have related to your vehicle's warranty or the duties contemplated under the warranty, including claims related to the refund or partial refund of your vehicle's purchase price (excluding personal injury or product liability claims), shall be resolved by binding arbitration. Binding arbitration shall be administered by and through the American Arbitration Association (AAA), under its Code of Procedure.

You will not be responsible for paying filing and hearing fees above \$275.00. All other arbitration costs shall be borne by Hyundai Motor America. You are not responsible to pay any of the costs Hyundai incurs.

This Binding Arbitration Agreement shall not deprive you of any remedies available to you under applicable law. The parties are waiving their right to seek remedies in court, including the right to a jury trial.

This Binding Arbitration Agreement shall be governed by and interpreted under the Federal Arbitration Act, 9 U.S.C. sections 1-16. Judgment upon any award may be entered in any court having jurisdiction.

You may revoke this Arbitration Agreement by (1) written notice or (2) electronic notice. Written notice must be delivered (via certified mail) to Hyundai Motor America, Attn: Hyundai Customer Connect Center, 10550 Talbert Avenue, P.O. Box 20849, Fountain Valley, CA 92728-0849.

If providing written notice by certified mail, please be sure to identify your VIN (Vehicle Identification Number).

Electronic notice must be submitted at the following website address: <http://warranty-arbitration.hyundaiUSA.com>. **Notice must be received within 90 days after you purchase your vehicle.**

### WARRANTY TRANSFERABILITY

The New Vehicle Limited, Anti-Perforation Limited, Emissions Performance, Emissions Design and Defect, Emissions Control Systems, and Replacement Parts and Accessories Limited warranty coverage described in this handbook apply to the vehicle regardless of a change in ownership, and are transferable to subsequent owners.

The 10-year/100,000 mile Powertrain Limited Warranty is not transferable and applies only to the original owner, as defined under "Original Owner" included in the Powertrain Limited Warranty (Original Owner) section of this Owner's Handbook.





## SECTION 5

## HYUNDAI NEW VEHICLE LIMITED WARRANTY

### WARRANTY JURISDICTION

These warranties apply to vehicles manufactured to United States specifications which are distributed by Hyundai Motor America and registered and normally operated in the 50 United States and Washington, D.C. Vehicles manufactured to other than United States specifications, distributed by other than HMA, and registered and normally operated outside the 50 United States and Washington D.C., are entitled to warranty service on the basis of the warranty applicable to such other distributing country.

### JUDGMENT OF ALL WARRANTY MATTERS

Hyundai Motor America reserves the right to furnish the final decisions in all warranty matters.

### WHAT IS COVERED

Repair or replacement of any component originally manufactured or installed by Hyundai Motor Company, Hyundai Motor Group, Hyundai Motor Manufacturing Alabama (HMMA), Kia Motors Manufacturing Georgia (KMMG) or Hyundai Motor America (HMA) that is found to be defective in material or workmanship under normal use and maintenance, except any item specifically referred to in the section "What is Not Covered". Towing expense to the nearest Hyundai Dealership or Authorized Service Facility is covered when the vehicle is inoperable due to a warrantable defect. Repairs will be made using new Hyundai Genuine Parts or Hyundai authorized remanufactured parts.

### WARRANTY PERIOD

The warranty period is limited to 5 years from the date of original retail delivery or date of first use, or 60,000 miles, whichever occurs first.

### BATTERY

During the first 2 years from the date of original retail delivery or date of first use, regardless of mileage, an original equipment battery found to be defective in material or workmanship will be replaced free of charge. Should the battery fail after 2 years of service from the date of original retail sale or date of first use, it will be replaced under warranty at a 75% cost of battery charge to the customer up to a maximum of 3 years from the date of original retail sale or date of first use. Any installation charge will be covered during the 3 year replacement period.

### ADJUSTMENTS

Most service adjustments required as a result of a manufacturing deficiency are covered for the first year or 12,000 miles, whichever occurs first. Thereafter, all adjustments will be considered owner maintenance responsibility.





## SECTION 5

## HYUNDAI NEW VEHICLE LIMITED WARRANTY

### AIR CONDITIONER REFRIGERANT CHARGE

Air conditioner refrigerant charge is covered for the first year from the date of original retail delivery or date of first use with no mileage limitation, unless the refrigerant charge is done as part of a warrantable repair.

### RADIO AND SOUND SYSTEMS

An equipment radio, CD player, DVD player, Bluetooth, and Navigational System are covered for the first 3 years from the date of original retail delivery or date of first use, or 36,000 miles, whichever occurs first.

### PAINT

Paint repairs are covered for the first 3 years from the date of original retail delivery or date of first use or 36,000 miles, whichever occurs first.

Some minor cosmetic imperfections that are visible at delivery are covered for 1 year from the date of original retail delivery or date of first use, or 12,000 miles, whichever occurs first.

### OWNER'S RESPONSIBILITIES

- \* Proper use, maintenance and care of your vehicle in accordance with the instructions contained in this handbook and in your Owner's Manual.
- \* Retain maintenance service records. It may be necessary

for you to show that the required maintenance has been performed, as specified in the Owner's Manual.

- \* Deliver the vehicle during regular service business hours to any authorized Hyundai Dealer to obtain warranty service.
- \* Check for trim, paint or other appearance concerns at the time the new vehicle is delivered.

### WHAT IS NOT COVERED

- \* Normal maintenance services such as: cleaning & polishing, minor adjustments, lubrication, oil/fluid changes, filters, anti-freeze coolant replenishment, wheel alignment and tire rotation unless such services are performed as part of a covered warrantable repair.
- \* Normal maintenance items (#) are warranted in normal service, only when the replacement is the result of a defect in material or factory workmanship, for 12 months from the date of original retail delivery or date of first use, or 12,000 miles, whichever occurs first, or up to the first scheduled maintenance replacement interval. (# - such as belts, brake pads and linings, clutch linings, filters, wiper blades and all bulbs, except halogen bulbs which are covered up to 3 years from the date of original retail delivery or date of first use, or 36,000 miles, whichever occurs first.)





## SECTION 5

## HYUNDAI NEW VEHICLE LIMITED WARRANTY

- \* Normal deterioration or wear of any part.
  - Spark plugs
  - Worn brake pads/linings
  - Worn clutch linings
  - Filters
  - Worn wiper blades
  - Bulbs and fuses (except halogen bulbs which are covered up to 3 years from the date of original retail delivery or date of first use, or 36,000 miles, whichever occurs first.)
  - Other wear and consumable items
- \* Any vehicle where the odometer mileage has been altered.
- \* Any vehicle that has been scrapped and a certificate of salvage has been issued for the vehicle.
- \* Damage or failure resulting from:
  - Negligence of proper maintenance as required in the Owner's Manual.
  - Misuse, abuse, accident, theft, water/flooding or fire.
  - Use of improper or insufficient fuel, fluids or lubricants.
  - Use of parts other than Hyundai Genuine Parts, or parts of non-equivalent quality and design.
  - Any device and/or accessories not supplied by Hyundai.
  - Modifications, alterations, tampering or improper repair.
  - Parts or accessories used in applications for which they were not designed or not approved by HMA.
  - Slight irregularities not recognized as affecting quality or

- function of the vehicle or parts, such as slight noise or vibration, or items considered characteristic of the vehicle.
- Tires (See separate tire manufacturer's warranty).
- Airborne "fallout", industrial fall-out, acid rain, salt, hail and wind storms, or other Acts of God.
- Paint scratches, dents, or similar paint or body damage.
- Action of road elements (sand, gravel, dust or road debris) which result in stone chipping of paint and glass.

### OBTAINING WARRANTY SERVICE

Warranty service will be provided by an authorized Hyundai Dealer without charge for parts or labor. This warranty will not apply to warranty service performed by those other than an authorized Hyundai Dealer.

### TIRE INFORMATION

Tires originally equipped on Hyundai vehicles are warranted directly by the tire manufacturer.

In the event that you need assistance in locating an authorized tire dealership, please contact your authorized Hyundai Dealer, or Hyundai Customer Connect Center.





## **SECTION 6**

## **HYUNDAI POWERTRAIN LIMITED WARRANTY (ORIGINAL OWNER)**

### **WHAT IS COVERED**

Repair or replacement of powertrain components listed below, originally manufactured or installed by Hyundai Motor Company, Hyundai Motor Group, Hyundai Motor Manufacturing Alabama (HMMA), Kia Motors Manufacturing Georgia (KMMG) or Hyundai Motor America (HMA) that are found to be defective in material or factory workmanship under normal use and maintenance, except any item specifically referred to in the section "What is Not Covered". Towing expense to the nearest Hyundai Dealership or authorized service location is covered when the vehicle is inoperable due to a warrantable defect within 5 years from the date of original retail delivery or date of first use, or 60,000 miles, whichever occurs first. "Owner's Responsibilities" and "Obtaining Warranty Service" are the same as specified under the Hyundai New Vehicle Limited Warranty. Repairs will be made using new Hyundai Genuine Parts or Hyundai authorized remanufactured parts.

### **WARRANTY PERIOD**

For original owners only, this Powertrain Limited Warranty will begin upon expiration of the 5 year/60,000 mile New Vehicle Limited Warranty, and will continue to cover the Engine and Transmission/Transaxle powertrain components listed on the following page up to 10 years from the date of original delivery or the date of first use, or 100,000 miles, whichever occurs first. The Powertrain Limited Warranty is not transferable to any subsequent owner. For subsequent owners, powertrain components are covered under the New Vehicle Limited Warranty for 5 years/60,000 miles, whichever occurs first.

The Powertrain Limited Warranty excludes coverage for vehicles placed in commercial use (e.g. taxi, route delivery, rental, etc.).





## SECTION 6

## HYUNDAI POWERTRAIN LIMITED WARRANTY (ORIGINAL OWNER)

### ENGINE

Cylinder block/head and all internal parts, manifolds, timing gears, timing chain, timing cover, gaskets and seals, oil pump, water pump, fly-wheel, oil pan assembly, rocker cover and engine mounts, and turbocharger.

### TRANSMISSION/TRANSAXLE

Case and all internal parts, axle shafts (front/rear), constant velocity joints, front/rear hub bearings, propeller shafts, seals and gaskets, torque converter and converter housing and clutch cover and housing, transfer case for Santa Fe, Tucson and Veracruz AWD and rear differential for Santa Fe, Tucson, Veracruz AWD and Genesis.

### WHAT IS NOT COVERED

Items not covered by this warranty and any exclusion or limitations relating to this warranty are the same as those set forth in the "What is Not Covered" section of the Hyundai New Vehicle Limited Warranty already described in this handbook. **INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.**

### ORIGINAL OWNER

Original Owner is defined as the first retail purchaser of the vehicle who took delivery of the vehicle on its date of first use. If the vehicle was first placed in service as a lease vehicle, and the lessee purchases the vehicle at the end of the lease, the 10 year/100,000 mile Powertrain Limited Warranty remains in effect.

If the vehicle was first placed in service as a Hyundai Motor America (HMA) Manager Demonstrator Vehicle, or Hyundai Service Loan Car, the original (first) retail purchaser of the vehicle is considered the original owner, and the 10 year / 100,000 mile Powertrain Limited Warranty remains in effect. This warranty is not transferable to any subsequent owner. Subsequent owners have powertrain components covered under the 5 year/60,000 mile Hyundai New Vehicle Limited Warranty. The 10 year/100,000 mile Powertrain Limited Warranty also excludes coverage for vehicles placed in commercial use (e.g. taxi, route delivery, rental, etc.).





## **SECTION 7**

## **HYUNDAI ANTI-PERFORATION LIMITED WARRANTY**

### **WHAT IS COVERED**

Any Hyundai vehicle body sheet metal found, under normal use, to have developed a perforation (rust hole through the body panel) from corrosion due to defects in material or factory workmanship.

### **WARRANTY PERIOD**

7 years/Unlimited mileage from the date of original retail delivery or date of first use.

### **OWNER'S RESPONSIBILITIES**

Your responsibilities are the same as those described in the Hyundai New Vehicle Limited Warranty with the exception of one additional requirement:

- \* Retain any body repair records. It may be necessary for you to show that the required anti-corrosion material has been applied to any previously replaced or repaired body components.
- \* Exhaust system components.
- \* Corrosion of any part of the vehicle other than body panels.
- \* Corrosion of body panels that have been previously repaired or refinished from the original factory finish after the date of retail sale, except for body panels repaired under this Anti-Perforation Limited Warranty.
- \* INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.





## SECTION 7

## HYUNDAI ANTI-PERFORATION LIMITED WARRANTY

- \* Corrosion of any body panel replaced after the date of retail sale, except panels replaced under this Anti-Perforation Limited Warranty.
- \* Corrosion other than perforation. Cosmetic or surface corrosion due to defects in material or factory workmanship is covered under Paint Coverage for 36 months or 36,000 miles, whichever occurs first.
- \* Corrosion of the exterior surface of the underbody panels such as floor pan.
- \* Corrosion resulting from: misuse, accident or fire, stone chipping, airborne "fallout", industrial and/or chemical fallout, acid rain, tree sap, hail, wind storm, flood, or other Acts of God.
- \* Corrosion caused by lack of proper maintenance, misuse, or abuse.
- \* Matching of paint. Painting of the entire vehicle for matching of paint is not covered. Painting of the replaced or repaired panel to match the vehicle's original finish is to be decided by HMA on a case by case basis.
- \* The duration of any implied warranties, including those of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, regarding perforation defects are limited to the duration of this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions set forth regarding this limited warranty may not apply to you.





## SECTION 8

## EMISSION DEFECT WARRANTY - FEDERAL VEHICLE

### FEDERAL EMISSION CONTROL WARRANTY STATEMENT

In accordance with the Federal Clean Air Act, as amended, Hyundai Motor America (HMA) warrants to the original and each subsequent owner of each new 2012 Hyundai vehicle that the vehicle: (1) was designed, built and equipped to conform at the time of sale to applicable federal regulations and (2) is free from defects in material and workmanship at the time of sale which would cause the vehicle to fail to conform with such regulations for a period of 5 years from the date of original retail delivery or date of first use or 60,000 miles, whichever occurs first, or up to first required scheduled maintenance, whichever occurs first. Additionally, certain major emissions control components listed under the following "8 Years/80,000 Mile Emission Warranty Parts List" will be covered for a period of 8 years from the date of original retail delivery or date of first use, or 80,000 miles, whichever occurs first. Any part of this vehicle covered under this warranty which proves to be defective will be repaired or replaced by any authorized Hyundai Dealer using new or remanufactured Hyundai Genuine Parts. This warranty coverage applies to the vehicle regardless of a change in ownership and is transferable to subsequent owners. Failures, other than those resulting from defects in material or workmanship, which arise solely as a result of owner abuse and/or lack of proper main-

tenance, are not covered by the warranty. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.

### WARRANTY JURISDICTION

This warranty applies to vehicles manufactured to either Federal specifications or California specifications which are distributed by Hyundai Motor America and registered and normally operated in the 50 United States and Washington, D.C.

### WHAT IS COVERED

The primary components covered are listed on the following "5 Year/60,000 Mile Emission Warranty Parts List" and "8 Year/80,000 Mile Emission Warranty Parts List".

Some items require scheduled replacement as part of the scheduled maintenance of the vehicles. Replacement of these items is warranted in normal service up to the first replacement interval or up to the limits of the applicable emission warranty coverage period, whichever occurs first. (Refer to your Owner's Manual and its Scheduled Maintenance Section)





## SECTION 9

## EMISSION PERFORMANCE WARRANTY - FEDERAL VEHICLE

### WARRANTY JURISDICTION

This warranty applies to vehicles manufactured to either Federal specifications or California specifications which are distributed by Hyundai Motor America and registered and normally operated in the 50 United States and Washington, D.C. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.

### WHAT IS COVERED

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an I/M program in your area has U.S. Environmental Protection Agency (EPA) approval, you may be eligible for HMA's performance warranty coverage under the following conditions:

1. The vehicle has been maintained and operated in accordance with the scheduled maintenance instructions described in the Owner's Manual provided with your vehicle.
2. The vehicle fails to conform during the warranty period to the applicable emission standards as determined by an emissions test approved by the Environmental Protection Agency (EPA).

3. The failure to conform results, or will result, in the owner of the vehicle having to bear a penalty or other sanctions, such as denial of the right to operate or use the vehicle or a fine under local, state or federal law.

If all of the above conditions are met, HMA warrants that any authorized Hyundai Dealer will replace, repair or adjust to Hyundai's specifications, at "NO CHARGE", any of the components listed on the following Emission Warranty Parts-Federal Vehicle chart, which may be necessary to cause your vehicle to conform to the applicable federal emission standards.





## 5 YEAR / 60,000 MILE EMISSION WARRANTY PARTS - FEDERAL VEHICLE

### Air Induction System

Air Cleaner Assembly  
Intake Manifold  
Surge Tank  
Turbocharger Assembly  
Intercooler Assembly

### Fuel Metering System

Coolant Temperature Sensor  
Air Flow Sensor  
Manifold Absolute Pressure Sensor  
Wheel Speed Sensor  
Fuel Injectors  
Fuel Delivery Line  
Fuel Pump  
High Pressure Pump (GDI)  
Pressure Sensor  
Throttle Body  
Throttle Position Sensor  
Idle Speed Control System  
Oxygen Sensor  
Engine Control Module *\*8/80: All vehicles*

### Ignition System

Spark Plugs and Ignition Wires  
Ignition Coil  
Camshaft Position Sensor  
Crankshaft Position Sensor

### Valve Timing System

Oil Control Valve Assy  
Oil Temperature Sensor

### Evaporative Control System

Vapor Storage Canister  
Canister Close Valve  
Canister Purge Control Valve  
Fuel Tank  
Fuel Tank Pressure Sensor  
Fuel Filler Cap  
Vapor Liquid Separator  
ORVR (Vent) Valve  
Rollover (Cut) Valve

### Positive Crankcase Ventilation System

PCV Valve and Hose

### Catalyst and Exhaust System

Exhaust Manifold Catalytic Assembly *\*8/80: All vehicles*  
Exhaust Manifold  
Exhaust Pipe (from manifold to catalyst)  
Catalytic Converter Assembly *\*8/80: All vehicles*

### Miscellaneous Items Used In Above Systems

Hoses, clamps, gasket or seals  
Wires, harnesses, connectors  
All sensors (switches, solenoids, valves) associated with the ECM

### Onboard Emissions Diagnostic Device

Malfunction Indicator Light and Bulb  
Data Link Connector

*Spark plugs shall be warranted for the emissions warranty period, or the first scheduled replacement time or mileage, whichever occurs first.*

**NOTE 1 :** Parts designated by "8/80" are warranted for 8 years or 80,000 miles, whichever occurs first.

**NOTE 2 :** Specific emission parts covered up to 5 years or 60,000 miles, whichever occurs first, or up to the first required scheduled maintenance, whichever occurs first (See Owner's Manual for required scheduled maintenance).



## **SECTION 9**

## **EMISSION PERFORMANCE WARRANTY - FEDERAL VEHICLE**

### **WHAT IS NOT COVERED BY THESE EMISSION WARRANTIES**

THE EMISSION DEFECT WARRANTY AND THE EMISSION PERFORMANCE WARRANTY SHALL NOT APPLY TO:

- Normal maintenance service (such as filters)
- Malfunctions in any part directly caused by misuse, modification, improper adjustment, alteration, tampering, disconnection, improper or inadequate maintenance, or use of leaded gasoline or contaminated fuel.
- Damage resulting from an accident or an Act of God.
- Any vehicle on which the odometer reading has been altered so that mileage cannot be readily determined.
- Failures that are a direct result of a lack of performance of required emission control maintenance as outlined in your Owner's Manual.
- Parts or accessories used in applications for which they were not designed or not approved by HMA.
- Parts not supplied by HMA or damage to other parts caused directly by using non-Hyundai parts, non-EPA certified replacement parts in the maintenance or repair of the vehicle which ultimately prove to be defective in material or workmanship, or not equivalent from an emission control standpoint to the original equipment part.

- INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.

The duration of any implied warranties, including those of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE regarding emission systems defects are limited to the duration of these emission system warranties, Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions set forth regarding these warranties may not apply to you.

### **OWNER'S RESPONSIBILITY**

It is the owner's obligation to properly maintain and use the vehicle in accordance with Hyundai's written instructions in your Owner's Manual. Failures caused by inadequate or improper maintenance are not covered by the warranty. To help resolve questions as to whether the proper vehicle maintenance has been performed, HMA urges that the owner retain all maintenance service records and receipts indicating that service has been performed on the vehicle.





## **SECTION 9**

## **EMISSION PERFORMANCE WARRANTY - FEDERAL VEHICLE**

### **REPLACEMENT PARTS**

It is recommended that any replacement parts used for maintenance or for the repair of emission control systems be new or remanufactured Hyundai Genuine Parts.

THE WARRANTY OBLIGATIONS ARE NOT DEPENDENT UPON THE USE OF ANY PARTICULAR BRAND OF REPLACEMENT PARTS. THE OWNER MAY ELECT TO USE NON-GENUINE HYUNDAI PARTS FOR REPLACEMENT PURPOSES. THE USE OF REPLACEMENT PARTS WHICH ARE NOT EQUIVALENT MAY IMPAIR THE EFFECTIVENESS OF THE EMISSION CONTROL SYSTEM.

If other than Hyundai Genuine Parts are used for maintenance replacements or for the repair of components affecting emission control, the owner should determine that such parts are warranted by their manufacturer to be equivalent to Hyundai Genuine Parts in performance and durability.

“New or Remanufactured Hyundai Genuine Parts” when used in connection with Hyundai vehicles, means parts manufactured by or approved by Hyundai, designed for use on Hyundai vehicles and distributed by HMA.

### **MAINTENANCE SERVICE**

MAINTENANCE, REPLACEMENT OR REPAIR OF THE EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY QUALIFIED AUTOMOTIVE REPAIR ESTABLISHMENT OR INDIVIDUAL USING ANY PART CERTIFIED PURSUANT TO APPLICABLE EMISSION REGULATIONS: HOWEVER, WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED HMA DEALER.

Claims under the Emission Performance Warranty may not be denied due to the failure of a properly installed certified non-Hyundai Genuine Part.

Claims may be denied on the basis of an uncertified replacement part used in the maintenance or repair of a vehicle if Hyundai presents evidence that the uncertified replacement part is either defective in materials or workmanship or not equivalent from an emission standpoint to the original equipment part and the vehicle owner is unable to rebut the evidence.





## **SECTION 9**

## **EMISSION PERFORMANCE WARRANTY - FEDERAL VEHICLE**

Receipts covering the performance of maintenance service should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this vehicle. HMA reserves the right to deny warranty coverage if the vehicle has not been properly maintained. However, denial will not be based solely on the absence of maintenance records.

These warranties apply only to vehicles manufactured to United States specifications which are distributed by Hyundai Motor America and registered and normally operated in the 50 United States and Washington D. C., the commonwealth of Puerto Rico, the Virgin Islands, Guam, and American Samoa, and includes the commonwealth of the Northern Mariana Islands. Vehicles manufactured to other than United States specifications, distributed by other than HMA and registered and normally operated outside the 50 United States and Washington DC., the commonwealth of Puerto Rico, the Virgin Islands, Guam, and American Samoa, or the Commonwealth of the Northern Mariana Islands are entitled to service of the emission control systems on the basis of the warranty applicable to such other distribution country.

### **CLAIMS PROCEDURE**

To obtain warranty service under these warranties, the owner should return the vehicle to an authorized Hyundai Dealer place of business during its normal service business hours, where such service will be performed at no charge for parts, labor, diagnosis and tax.

If an owner's warranty claim under the 2012 Emission Performance Warranty is denied, HMA will provide the owner with a written explanation of why the claim was denied 1) within 30 days from the time you bring the car to Hyundai Dealer, or 2) within the time required by local, state, or federal law for the vehicle to be repaired without incurring further penalty, whichever is shorter. Failure to provide an explanation within the 30-day period shall obligate HMA to remedy the nonconformity under the Emission Performance Warranty except:

- o When delay is requested by the vehicle owner.
- o When delay is caused by factors beyond the control of HMA or authorized Hyundai Dealer.





**SECTION 9**

**SECTION 9**

**EMISSION PERFORMANCE WARRANTY - FEDERAL VEHICLE**

If your Hyundai Dealer cannot repair your vehicle or process your claim within a reasonable time, please contact the Hyundai Customer Connect Center for assistance.

Further information can be obtained from and complaints registered with:

Director  
Field Operations and Support Division (6406J)  
Environmental Protection Agency  
401 "M" Street, S.W.  
Washington, D.C. 20460  
Attention: Warranty Claim





## **SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE**

### **CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT**

#### **YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and Hyundai Motor America (HMA) are pleased to explain the Emission Control System Warranty on your 2012 Hyundai vehicle certified for sale in California.

In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. HMA must warrant the emission control system on your Hyundai vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your Hyundai vehicle.

Your emission control system includes parts such as the fuel injection system, ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, HMA will repair your Hyundai vehicle at no cost to you including diagnosis, parts and labor.

### **MANUFACTURER'S WARRANTY COVERAGE:**

1. For 5 years or 60,000 miles (whichever occurs first):
  - If your Hyundai vehicle fails a Smog Check inspection, all necessary diagnosis, repairs and adjustments will be made by HMA to ensure that your vehicle passes the inspection. This is your Emission Control System **PERFORMANCE WARRANTY**.
  - If any emission-related part on your vehicle is defective, the part will be repaired or replaced by HMA. This is your short-term Emission Control System **DEFECT WARRANTY**.
2. Long-term Emission Control System **DEFECT WARRANTY**  
 If an emission-related part listed in this Owner's Handbook on the Warranty Parts List specifically noted with coverage for "7 years or 70,000 miles" or "8 years or 80,000 miles" is defective, the part will be repaired or replaced by HMA. This is your long-term Emission Control System **DEFECT WARRANTY**.
  - o Specific emission components are covered for 7 years or 70,000 miles, whichever occurs first, see Page 36, NOTE1.
  - o Specific emission components are covered for 8 years or 80,000 miles, whichever occurs first, see Page 36, NOTE2.





## SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE

3. For 2012 Elantra, Sonata and Tucson SULEV (Super Ultra Low Emission Vehicle) vehicles, certified as a partial zero-emission vehicles, (PZEV) only, all parts covered under the PERFORMANCE WARRANTY and the DEFECT WARRANTY, which are listed in this Owner's Handbook on the Emission Warranty Parts List, are warranted for 15 years or 150,000 miles (whichever occurs first), unless otherwise noted. See page 36, NOTE4.

### OWNER'S WARRANTY RESPONSIBILITIES

As the Hyundai vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. HMA recommends that you retain all receipts covering maintenance on your Hyundai vehicle, but HMA cannot deny emission warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for returning your Hyundai vehicle to a Hyundai Dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the Hyundai vehicle owner, you should also be aware that HMA may deny your warranty coverage if your Hyundai vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Hyundai Customer Connect Center at 800-633-5151 or the California Air Resources Board at 9528 Telstar Avenue, El Monte CA 91731.

INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.

Specific emission parts are covered up to 5 years or 60,000 miles, whichever occurs first, or up to the first required scheduled maintenance, whichever occurs first, see Page 36, NOTE3.

### WARRANTY JURISDICTION

This warranty applies exclusively to vehicles manufactured to California specifications which are distributed by Hyundai Motor America and registered in the states of Arizona, California,





## SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE

Connecticut, Maine, Maryland, Massachusetts, New Jersey, Oregon, Pennsylvania, Rhode Island, Vermont or Washington. Its coverage exists in addition to that of the Emission Defect Warranty-Federal Vehicle and the Emission Performance Warranty-Federal Vehicle.

1. The 15 year or 150,000 mile extended warranty applies to parts covered under the Performance and Defect Warranty as listed in this Owner's Handbook to PZEV-certified only vehicles sold and registered in the listed states, including the state of New York, with the exception of Pennsylvania and Washington. The 15 year or 150,000 mile extended warranty does not apply in Pennsylvania and/or Washington.

**SPECIAL NOTE : According to Federal Regulations, your vehicle may also be eligible for additional warranty coverage under the Federal Emission Warranty. California requires minimum emission warranty coverage of the first 3 years or 50,000 miles of vehicle use, with coverage for the first 7 years or 70,000 miles for certain "high cost" emission related parts, determined by a California government specified formula.**

**Hyundai provides greater warranty coverage of 5 years or 60,000 miles for all emission related components and 8 years or 80,000 miles coverage for catalytic converters, the electronic engine control module, and the onboard emissions diagnostic device.**

### WARRANTY PARTS LIST

The 5 year/60,000 mile Emission Control System Defect Warranty covers any part that can affect emissions. Some of these consist of the following parts:



## 5 YEAR / 60,000 MILE EMISSION WARRANTY PARTS - CALIFORNIA VEHICLE

### Air Induction System

Air Cleaner Assembly

Intake Manifold \*7/70: Accent, Elantra, Veloster, Sonata 2.4L, Genesis Coupe 3.8L, Veracruz 3.8L,  
Elantra Touring 2.0L, Santa Fe 3.5L, Genesis 4.6L, Tucson 2.0L/2.4L, Azera 3.3L

Surge Tank \*7/70: Genesis 3.8L, Genesis Coupe 3.8L, Veracruz 3.8L, Santa Fe 3.5L

Turbocharger Assembly \*7/70: Sonata 2.0L, Genesis Coupe 2.0L

Intercooler Assembly

### Fuel Metering System

Coolant Temperature Sensor

Air Flow Sensor

Manifold Absolute Pressure Sensor

Wheel Speed Sensor

Fuel Injectors

Fuel Delivery Line

Fuel Pump

High Pressure Pump (GDI) \*7/70: Accent, Genesis 3.8L, Veloster, Sonata 2.0L/2.4L, Azera 3.3L

Pressure Sensor

Throttle Body

Throttle Position Sensor

Idle Speed Control System

Oxygen Sensor

Engine Control Module \*8/80: All vehicles

Knock Sensor \*7/70: Azera 3.3L

### Ignition System

Spark Plugs and Ignition Wires

Ignition Coil

Camshaft Position Sensor

Crankshaft Position Sensor

### Valve Timing System

Oil Control Valve Assy

Oil Temperature Sensor

### Evaporative Control System

Vapor Storage Canister

Canister Close Valve

Canister Purge Control Valve

Fuel Tank \*7/70: Elantra, Genesis Coupe 2.0L/3.8L, Genesis 3.8L/4.6L/5.0L, Veracruz 3.8L,  
Elantra Touring 2.0L, Santa Fe 3.5L, Sonata 2.0L/2.4L, Tucson 2.0L/2.4L, Azera 3.3L

Fuel Tank Pressure Sensor

Fuel Filler Cap

Vapor Liquid Separator

ORVR (Vent) Valve

Rollover (Cut) Valve

### Positive Crankcase Ventilation System

PCV Valve and Hose

### Catalyst and Exhaust System

Exhaust Manifold Catalytic Assembly \*8/80: All vehicles

Exhaust Manifold \*7/70: Genesis Coupe 2.0L/3.8L, Santa Fe 2.4, Azera 3.3L

Exhaust Pipe (from manifold to catalyst) \*7/70: Veloster

Catalytic Converter Assembly \*8/80: All vehicles

### Miscellaneous Items Used In Above Systems

Hoses, clamps, gasket or seals

Wires, harnesses, connectors

All sensors (switches, solenoids, valves) associated with the ECM

### Onboard Emissions Diagnostic Device

Malfunction Indicator Light and Bulb

Data Link Connector

*Spark plugs shall be warranted for the emissions warranty period, or the first scheduled replacement time or mileage, whichever occurs first.*

**NOTE1:** Parts designated by "7/70" are warranted for 7 years or 70,000 miles, whichever occurs first.

**NOTE2:** Parts designated by "8/80" are warranted for 8 years or 80,000 miles, whichever occurs first.

**NOTE3:** Specific emission parts covered up to 5 years or 60,000 miles, whichever occurs first, or up to the first required scheduled maintenance, whichever occurs first (See Owner's Manual for required scheduled maintenance).

**NOTE4:** The above parts for Elantra, Sonata and Tucson SULEV vehicles, certified as a partial zero-emission vehicles(PZEV) only, are warranted for 15 years or 150,000 miles, whichever occurs first.



## **SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE**

Some items are scheduled for replacement as part of the required maintenance for the vehicle.

Replacement of these items is warranted up to the first replacement interval or up to the limits of the applicable Emission Warranty coverage period, whichever occurs first (Refer to the Scheduled Maintenance chart in your Owner's Manual). Any such part repaired or replaced under warranty shall be warranted for the remainder of the warranty period for that part.

If the failure of a warranted component causes damage to any other vehicle part, both parts will be covered by the Emission Warranties.

### **WARRANTY START DATE:**

The above-mentioned warranty periods shall begin on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a demonstrator or company car prior to sale at retail, on the date the vehicle is first placed in such service.

### **WHAT IS NOT COVERED**

THE EMISSION CONTROL SYSTEM DEFECTS WARRANTY AND THE EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY SHALL NOT APPLY TO:

- Malfunctions in any part directly caused by abuse, misuse, modification, improper adjustment except those done by a dealership during warranty service work, alterations, tampering, disconnections, improper or inadequate maintenance, neglect or use of leaded gasoline or other fuels not recommended in the Owner's Manual.
- Damage resulting from an accident or an Act of God.
- Any vehicle on which the odometer reading has been altered so that actual mileage cannot be readily determined.
- Failures that are a direct result of a lack of performance of required emission control maintenance as outlined in your Owner's Manual.
- Parts or accessories used in applications for which they were not designed or not approved for use on the vehicle by HMA.
- Parts not supplied by HMA or damage to other parts caused directly by non-Hyundai parts or non-equivalent parts.
- The charge for diagnostic labor which does not lead to the determination that a warrantable condition exists.





## SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE

- \* INCIDENTAL OR CONSEQUENTIAL DAMAGES, SUCH AS, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.
- \* The duration of any implied warranties, including those of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, regarding emissions systems defects are limited to the duration of this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the limitations or exclusions set forth regarding this limited warranty may not apply to you.

### REPLACEMENT PARTS

It is recommended that any replacement parts used for maintenance, repair or replacement of the emission control system be parts supplied by HMA.

Maintenance, repair or replacement of the emission control system may be performed by any qualified automotive repair facility or individual, using parts other than Hyundai Genuine Parts without invalidating this warranty.

However, the cost of such maintenance and parts will not be covered under this warranty unless it is an “Emergency Repair” situation. (Refer to “Emergency Repair” for definition of emergency repair situation)

Use of replacement parts which are not equivalent in quality to Hyundai Genuine Parts may impair the effectiveness of the emission control system. You should make sure such parts are warranted by their manufacturer to be equivalent in design and quality to Hyundai supplied parts. HMA assumes no liability under this warranty for any vehicle damage caused by a defect in any such parts.

### OBTAINING WARRANTY SERVICE

To obtain warranty service, you must return your Hyundai vehicle to any authorized Hyundai Dealer in Arizona, California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, Oregon, Pennsylvania, Rhode Island, Vermont or Washington during its normal service business hours, where such service will be performed.





## **SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE**

When failing a Smog Check test, an authorized Hyundai Dealer may ask the owner to provide proof that the required maintenance was performed when the dealer has reason to believe that the required maintenance;

- o Was not performed and
- o If not performed, may be the cause for the particular vehicle exceeding applicable emission standards.

For a Smog check test failure, if your Warranty Claim under the 2012 Emission Control Systems Limited Warranties is denied, HMA or its dealer will provide you with a written explanation of why the claim was denied within 30 days from the time you bring the car to Hyundai Dealer.

If the authorized Hyundai Dealer does not notify the vehicle owner within 30 days that a warrantable condition does not exist, then HMA will repair the vehicle free of charge, unless:

- o The delay is requested by you, the Hyundai vehicle owner.
- o The delay is caused by factors beyond the control of HMA or an authorized Hyundai Dealer.

The lack of availability of warranted parts within 30 days shall constitute an emergency situation (see EMERGENCY REPAIR).

### **EMERGENCY REPAIR**

In an emergency, where an authorized Hyundai Dealer is not reasonably available, warranty repairs may be made at any available service facility, or by the owner using any replacement part. A repair not being completed within 30 days also constitutes an emergency.

HMA will reimburse you for your expenses including diagnostic charges, for repairs covered by this warranty, for parts at HMA's suggested retail price, and for labor at a geographically appropriate labor rate per HMA's recommended time allowance. For reimbursement, present all replaced parts and a copy of your paid receipt to any authorized Hyundai Dealer. HMA assumes no liability for the workmanship of the repair facility.





## SECTION 10 EMISSION CONTROL SYSTEMS WARRANTY - CALIFORNIA VEHICLE

### CALIFORNIA VEHICLE INSPECTION PROGRAM

If your 2012 Hyundai vehicle fails to pass a Smog Check test after a period of use of 5 years or 60,000 miles, but before a period of use of 8 years or 80,000 miles, whichever occurs first, you may choose to have your vehicle repaired at an authorized Hyundai Dealer or another service facility.

In the event that the Hyundai Dealer determines that the smog check failure was caused by the failure or malfunction of a part listed in this Owner's Handbook specially noted with coverage for 8 years or 80,000 miles, then your Hyundai vehicle will be repaired under this limited warranty at no expense to you, unless the part failure or malfunction was caused by abuse, neglect, or improper maintenance.

However, if the authorized Hyundai Dealer determines that the smog check failure was directly caused by abuse, neglect, or improper maintenance, then you will be responsible for all diagnostic and repair costs related to detecting and repairing your Hyundai vehicle so it will pass the Smog Check test. If you choose to have your Hyundai vehicle repaired at a service facility other than an authorized Hyundai Dealer, HMA will not be liable for any diagnostic and repair expenses, except where such repair is necessary by reason of an emergency.

If your Hyundai vehicle is determined to fail the Smog Check test by such service facility, you may deliver your Hyundai vehicle to an authorized Hyundai Dealer and have it repaired free of charge in accordance with this warranty.

### OBTAINING WARRANTY SERVICE

In the event of a Claim, you must return your vehicle to an authorized Hyundai Dealer for examination and approval by Hyundai prior to any repair or replacement.

Warranty service will be provided by authorized Hyundai Dealer without charge for parts or labor.





## **SECTION 11**

## **REPLACEMENT PARTS AND ACCESSORIES LIMITED WARRANTY**

### **WHAT IS COVERED**

Warranty coverage is for repair or replacement of any Hyundai Genuine Replacement Part or Accessory supplied from Hyundai Motor America which is found to be defective in material or workmanship under normal use and maintenance, except any item specifically referred to in the section "What is Not Covered".

Repairs are to be performed using New Hyundai Genuine Parts or Hyundai authorized remanufactured parts.

Parts/Accessories that were sold and installed by an Authorized Hyundai Dealer will be repaired or replaced without charge for parts/accessories and labor. If the parts/accessories were not originally installed by an Authorized Hyundai Dealer, they will be repaired or replaced without charge for parts/accessories, but labor charges will not be covered. **INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.**

### **REPLACEMENT PART WARRANTY PERIOD**

The Replacement Parts Limited Warranty period is limited to 1 year from the date of installation, or twelve thousand (12,000) miles of service, whichever occurs first, for Hyundai Genuine replacement parts supplied by HMA and purchased from and installed by an authorized Hyundai Dealer. Parts replaced under the terms of the New Vehicle Limited Warranty, Powertrain Limited Warranty, Emission Defect Warranty, Emission Performance Warranty, or California Emission Control Systems Warranty, are warranted for the remainder of the applicable warranty which the part was previously replaced under.

Certain Emission Control System items require scheduled replacement as part of the scheduled maintenance of the vehicle (i.e. spark plugs). Replacement of these items is warranted in normal service up to the first replacement interval only. (Refer to your Owner's Manual and its scheduled maintenance section). Genuine Hyundai Parts and Accessories supplied by HMA and purchased from an authorized Hyundai Dealer, but not installed by an authorized Hyundai Dealer, are covered for twelve (12) months from the date of purchase from the authorized Hyundai Dealer.





## SECTION 11

## REPLACEMENT PARTS AND ACCESSORIES LIMITED WARRANTY

### ACCESSORY WARRANTY PERIOD

An accessory installed by an authorized Hyundai dealer on a new vehicle at the time of, or prior to, or after the vehicle's date of delivery to the original retail purchaser, or the date the vehicle is first put into service, is covered under the New Vehicle Limited Warranty and is limited to 5 years from the date of original retail delivery or date of first use, or 60,000 miles, whichever occurs first.

An accessory purchased over-the-counter is warranted for 1 year/unlimited mileage.

An air conditioning system installed by an authorized Hyundai Dealer is covered for 1 year or twelve thousand (12,000) miles, whichever occurs first, or the remainder of the New Vehicle Limited Warranty, whichever is greater, from the date of installation. An AM/FM radio, cassette player, CD/DVD player, air conditioning system, Bluetooth or Navigational System purchased over the counter is warranted for 1 year/unlimited mileage. AM/FM radio, cassette player, CD/DVD player, Bluetooth, or Navigation System are covered for 1 year/unlimited mileage if purchased and installed after the vehicle has been retailed or placed into service.

### OWNER'S RESPONSIBILITIES

- \* Proper use, maintenance, and care of the vehicle (part) in accordance with the instructions contained in the Owner's Manual.
- \* Retention of maintenance service records. It may be necessary for the customer to demonstrate and prove that the required maintenance has been performed, as specified in the Owner's Manual.
- \* Retention of the customer's copy of the original repair order or original part counter sales receipts. The repair order or sales slip receipt will state the date of the parts sale. For parts originally installed by an authorized Hyundai Dealer, the repair order must also state the mileage of the vehicle at the time of original replacement.
- \* Delivery of the part or accessory and supporting documentation indicating the date and, if applicable, mileage at time of purchase and installation during regular parts and/or service hours to any authorized Hyundai Dealer to obtain warranty service.





## SECTION 11

## REPLACEMENT PARTS AND ACCESSORIES LIMITED WARRANTY

### WHAT IS NOT COVERED

- \* Normal maintenance services of parts or accessories such as: cleaning, adjustment or replacement (i.e. spark plugs that are oil fouled, lead fouled, or which fail due to the use of low grade or contaminated fuel).
- \* Parts or accessories that fail due to abuse, misuse, neglect, alteration or accident, or which have been improperly lubricated or repaired.
- \* Parts or accessories used in applications for which they were not designed or not approved by HMA.
- \* Failures due to normal wear.
- \* Failures caused by non-Hyundai parts.
- \* Any vehicle on which the odometer reading has been altered so that mileage cannot be accurately determined.
- \* Any part previously replaced under the terms of the New Vehicle Limited Warranty, Powertrain Limited Warranty, Emission Defect Warranty, Emission Performance Warranty, or California Emission Control Systems Warranty.

- \* INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.
- \* The duration of any implied warranties, including those of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, are limited to the duration of this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitations of incidental or consequential damages, so the limitation or exclusions set forth regarding this limited warranty may not apply to the owner.

#### NOTE:

Vehicles which contain non-Hyundai Genuine parts, or which have been misused, or improperly maintained, will not have the coverage under the Replacement Parts and Accessories Limited Warranty denied, unless the non-Hyundai Genuine part, the misuse, or the improper maintenance directly caused or contributed to the subsequent problem.

### OBTAINING WARRANTY SERVICE

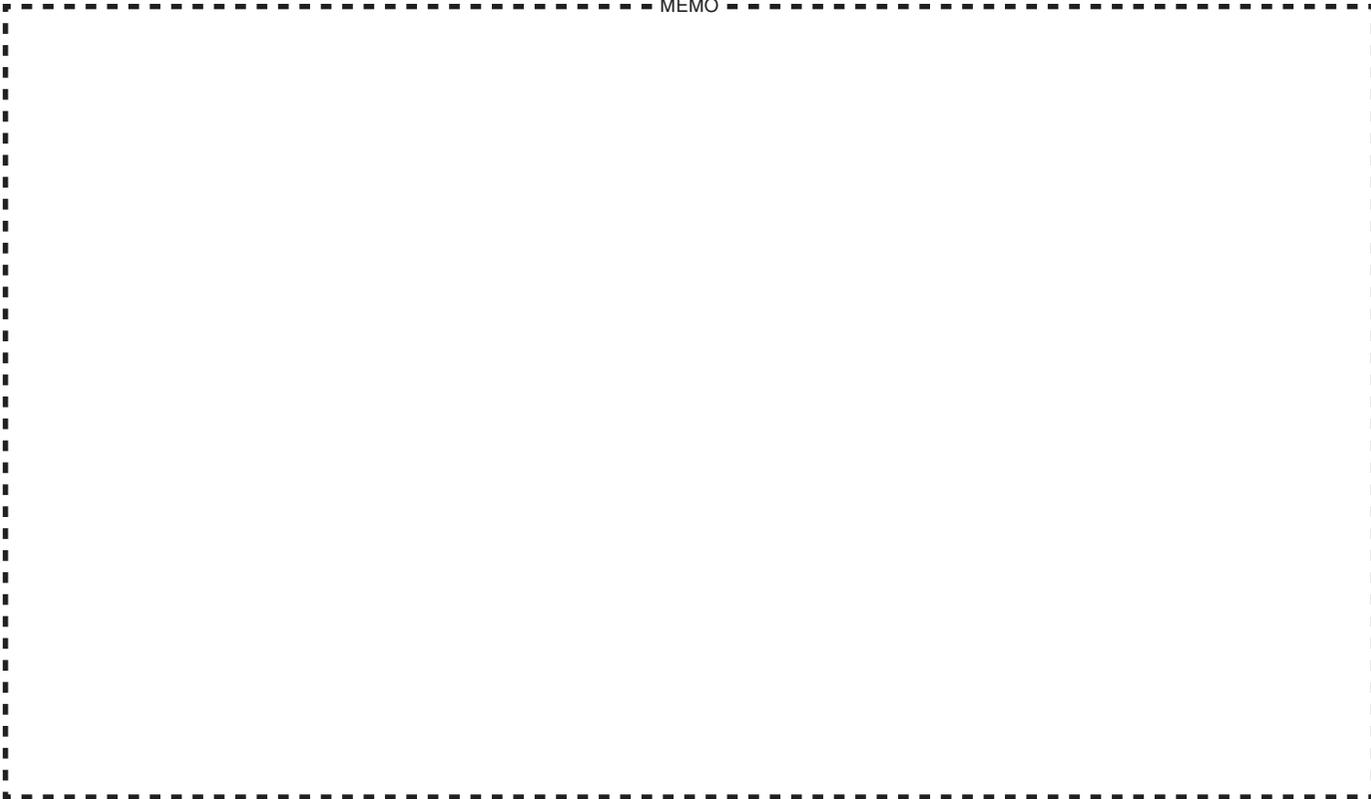
Warranty Service will be provided by any authorized Hyundai Dealer.





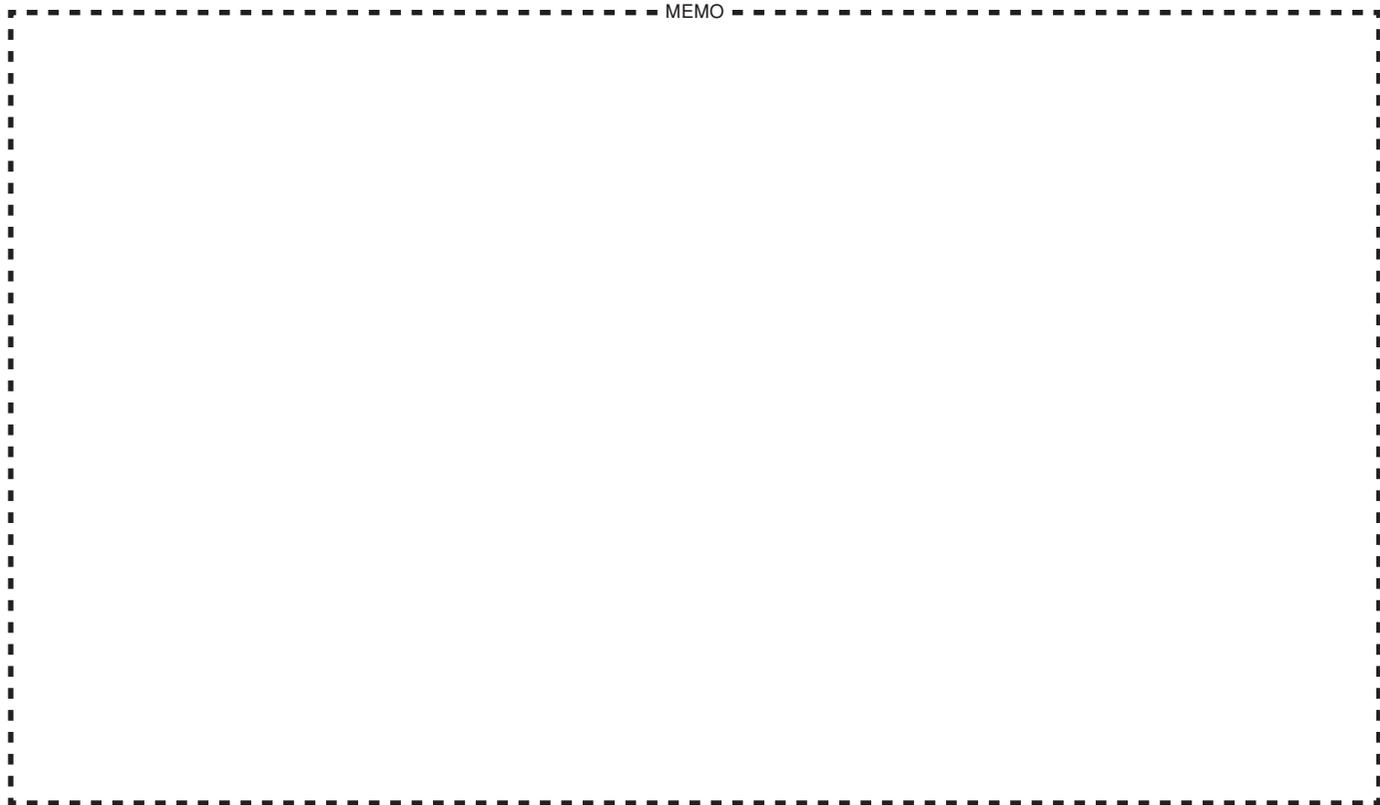
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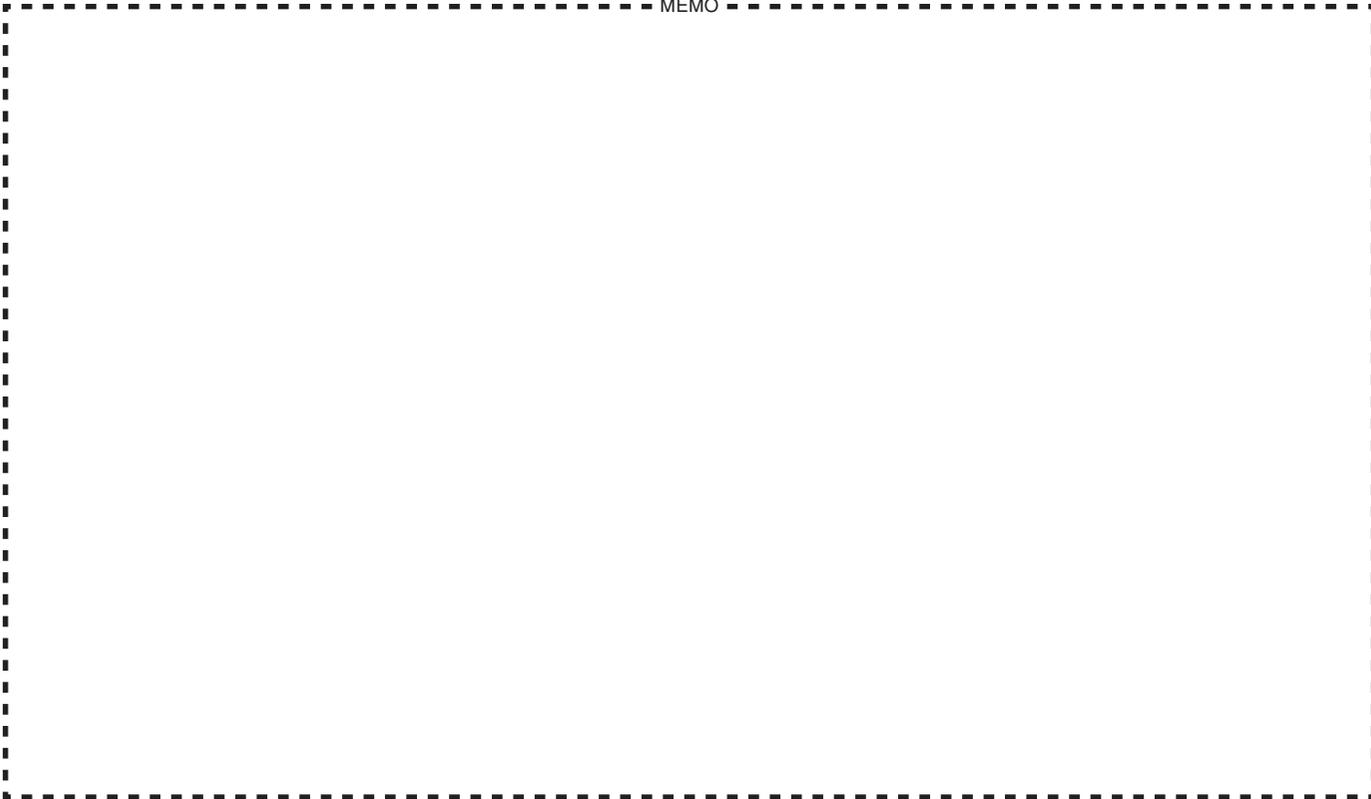
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